

Annual 2018 CLINICAL CARE REPORT

Every day, our clinical staff brings their passion, expertise and dedication to our mission to alleviate suffering and celebrate life. This publication celebrates their commitment to achieving the highest standards of quality care. The accomplishments in the pages that follow are testament to their uncompromising commitment to honoring and celebrating the lives of the patients and families we are privileged to serve.

2018 INDIVIDUAL HONORS

Bouquet of Recognition

DAISY AWARD

Rhonda Dunlevy, RN, CHPN Ohio's Hospice of Dayton

Dorothy Thomas, LPN, CHPLN *Ohio's Hospice of Dayton*

Sarah Slusher, RN *Ohio's Hospice of Dayton*

Liz Chaney, RN, CHPN *Ohio's Hospice of Miami County*

SUNFLOWER AWARD

Latisha Hawkins, STNA Ohio's Hospice of Dayton

Melissa Gentry, STNA Ohio's Hospice of Dayton

Jovet Sikora, STNA, CHPNA Ohio's Hospice of Dayton

Avery Kesler, STNA, CHPNA Ohio's Hospice of Dayton

CARNATION AWARD

Heather Kyer, BSN, RN, CHPN Ohio's Hospice of Dayton

Deb Friece, RN, CHPN *Ohio's Hospice of Dayton*

Peggy Sue Combs *Ohio's Hospice of Butler & Warren Counties*

Rhonda Foster, RN, CHPN Ohio's Hospice of Miami County

TULIP AWARD

Janet Dickens, LSW
Ohio's Hospice of Dayton

Dr. Cleanne Cass, DO, FAAHPM, FAAFP *Ohio's Hospice of Dayton*

Bonnie Orlins, LISW *Ohio's Hospice of Butler & Warren Counties*



Aspire Program

The Aspire program is designed to allow an individual to have greater insight into a leadership role, encourage self-reflection and build confidence in their ability to further their own future leadership goals. The first group of teammates to complete the ASPIRE program in 2018 include:

Jessica Brown, BSN, RN, CHPN *Ohio's Hospice of Dayton*

Jennifer Brant, BSN, RN, CRRN, UZIT Ohio's Hospice of Miami County

Linda Cummins, BSN, RN, CHPN *Ohio's Hospice of Dayton*

Christy Dempsey, BSN, RN, CHPN

Ohio's Hospice of Dayton

Erika Moreland, RN *Ohio's Hospice of Dayton*

Cindy Pellegrino *Ohio's Hospice of Dayton*

Community Honors

Donna Braun-Slyman, RN, CHPN, RN **Cameo of Caring, Wright State University Miami Valley School of Nursing**

Lisa Balster Women in Business Networking Top 25 Women to Watch

Jeanne McAleer, RN, CHPN
Cameo of Caring, Wright State University
Miami Valley School of Nursing

Jena Langford, BSN, RN, BS, CCM 2018 Leading Age Ohio Foundation Clark Law Scholarship

Mary Murphy, RN, MS, ACHPN, AONS Nominee, Executive of the Year Dayton Business Journal

Yvonne Turner, MS, RN, CNS, CHPN **2018 Leadership Dayton**

Jamie Kuhlman, BSN, RN 2018 HPNA Scholarship to attend Clinical Practice Forum

Lisa White, MS, FNP, ACHPN, APRN 2018 HPNA Scholarship to attend Clinical Practice Forum





2018 PRESENTATIONS

Innovation in the Inpatient Unit

NPHI Annual Summit, 10/30/2018 Yvonne Turner, MS, RN, CNS, CHPN

Innovative Approach to Engage, Retain, and Empower Staff

Association of Nurse Executives (AONE) National Conference, 4/25/2018 Mary Murphy, RN, MS, ACHPN, AONS

Hope and Help for the Holidays for Grievers Under 50

Young Widows Support Group, 11/1/2018
Bonnie Orlins, MSW, LISW-S, ACHP-SW, CCFP

Surviving the Holidays—Offering Support, Encouragement and Peace to Women with Recent Losses.

St Henry's Church Women's Support Group, 11/17/2018 Bonnie Orlins, MSW, LISW-S, ACHP-SW, CCFP

Grief and the Holidays in an ECF Setting

Hawthorne Glen Staff

Bonnie Orlins, MSW, LISW-S, ACHP-SW, CCFP

Coping with Loss in an AL Setting

Hawthorne Glen Staff, 12/27/2018 Bonnie Orlins, MSW, LISW-S, ACHP-SW, CCFP

A Good Life Coexisting with Parkinson's Disease

Hawthorne Glen Staff, 12/27/2018 Bonnie Orlins, MSW, LISW-S, ACHP-SW, CCFP

Demystifying Face to Face Documentation

2018 HPNA Clinical Practice Forum, 9/20/2018 Linda Quinlin, DNP, ACNS-BC, NP-C, ACHPN

Serotonin Syndrome

LeadingAge Ohio Annual Conference, 8/2018, Columbus Cleanne Cass, DO, FAAHPM, FAAF and Rebecca Bledsoe, PharmD

"D" is for Dementia: Understanding the Different Dementias

LeadingAge Ohio Annual Conference, 8/2018, Columbus Nancy Trimble, BSN, MSN, PhD

Toolbox for High Risk Situations

Hospcie of Central Ohio, 10/3/2018 Lisa Balster, MA, MBA, LSW, CHA Susan Boesch, RN, OCN, CHPN and Bonnie Orlins MSW, LISW-S, ACHP-SW

Cultural Differences at the End of Life

Hospice of Central Ohio annual Education Conference, 10/2018, Gahanna Mark Pierce, MDiv, BCC, and Kelly Stansel, LSW, CHP-SW

Universal Precautions for Drug Misuse and Diversion in Hospice

Hospice of Central Ohio annual Education Conference, 10/2018, Gahanna Lisa Maurer, DO, and Cleanne Cass DO, FAAHPM, FAAFP



2018 PUBLICATIONS

Telephone Triage Protocols A-C: Antibiotic Use

Telephone Triage for Oncology Nurses, Third Edition; Oncology Nursing Society, Pittsburgh, 2018

Rebecca Collins, MS, RN, OCN, CHPN, BE-NE, CENP

Anxiety

Telephone Triage for Oncology Nurses, Third Edition; Oncology Nursing Society, Pittsburgh, 2018

Mary Murphy, MS, RN, CNS, AOCN, ACHPN Co-author, Terri Gross RN, BSN, CHPN

Telephone Triage Protocols D-E: Dysphagia

Telephone Triage for Oncology Nurses, Third Edition; Oncology Nursing Society, Pittsburgh, 2018

Jacqueline Matthews, RN, MS, CNS, AOCN, ACHPN

DVT (Deep Vein Thrombosis)

Telephone Triage for Oncology Nurses, Third Edition; Oncology Nursing Society, Pittsburgh, 2018

Mary Murphy, MS, RN, CNS, AOCN, ACHPN Co-author, Terri Gross RN, BSN, CHPN

Telephone Triage Protocols D-E: Deep Vein Thrombosis

Telephone Triage for Oncology Nurses, Third Edition; Oncology Nursing Society, Pittsburgh, 2018

Mary Murphy, RN, MS, AOCN, ACHPN Co-author, Terri Gross, RN, BS, CHPN

Telephone Triage Protocols A-C: Anxiety

Telephone Triage for Oncology Nurses, Third Edition; Oncology Nursing Society, Pittsburgh, 2018

Mary Murphy, RN, MS, AOCN, ACHPN Co-author Terri Gross, RN, BS, CHPN

Telephone Triage Protocols D-E: Esophagitis

Telephone Triage for Oncology Nurses, Third Edition; Oncology Nursing Society, Pittsburgh, 2018

Mary Murphy, RN, MS, AOCN, ACHPN Co-author Terri Gross, RN, BS, CHPN

Telephone Triage Protocols P-Z: Xerostomia

Telephone Triage for Oncology Nurses, Third Edition; Oncology Nursing Society, Pittsburgh, 2018

Mary Murphy, RN, MS, AOCN, ACHPN Co-author Terri Gross, RN, BS, CHPN



2018 EVIDENCE-BASED PRACTICE POSTER DAY PRESENTATIONS

Free Water Protocol

Susan Boesch, BA, RN, ACHN, CHPN Christina Lawrence, MSN, RN, CHPN

A New Evidence-Based Home Oxygen Safety Process

Kristy Brock, RN, CHPN Melissa Tamplin, LPN, CHPLN

Will Thermal Fuses Help Reduce Severity of Fires and Injuries Related to Smoking on Oxygen Therapy?

Kristy Brock, RN, CHPN Melissa Tamplin, LPN, CHPLN

Finally, An External Catheter for Females

Milli Jefferson, BSN, RN, CHPN

What is an LVAD? A Clinical Overview

Lynda Weide, MSN, RN, ACHPN Adelle Kesler, BSN, RN, CHPN

Does Weighted Blanket Therapy Help with Agitation?

Kathleen J. Emerson, LPN, CHPLN

Does Passive Range of Motion (ROM) Impact Skin Integrity of Bedbound Patients at End of Life?

Anne Fuller, RN, CHPN Kim Chupka, MSN, RN, CHPN

Intake Team Ventilator/LVAD Withdrawal Protocol

WOLST PI Committee Michelle Duncan Bev Strukamp

Lippincott Procedures & Advisor: Evidence-Based Practice Made Easy

Jessica Brown, BSN, RN, CHPN

Best Practice for Emergent Gastrostomy Tube Replacement in Home Care for Hospice Patients

Jamie Kuhlman, BSN, RN-BC

Strategies in Caring for Healthcare Professionals Serving as a Caregiver for a Loved One

Christina Lawrence, MSN, RN, CHPN Julie Wickline, BSN, RN-BC, CHPN Jan Tillinger, BSN, RN, CHPN

Social Workers in Hospice Care

Brenda Kosir, MSW, LISW, ACHP-SW

Do Palliative Care Consultations in Nursing Homes Decrease Acute Care Use and Potentially Burdensome End-of-Life Transitions?

Pamela Lamb, MSN, APRN, GCNS-BC, ACHPN, CEN Holly Long, MSN, APRN, GCNS-BC, CEN

Bedside Rounding in a Hospice Inpatient Unit

Leah Guthrie, RN, CHJPN Jena Langford, RN, CHPN

Achieving an Evidenced-Based Practice Nursing Culture Through Implementation of System Wide Strategies in the Hospice and Palliative Setting

Linda Quinlin, DNP, ACNS-BC, FNP-C, ACHPN

How Does Receiving Tube Feedings Affect Lifespan?

Jessica Parsons, RN

Olanzapine for Symptom Management of Nausea and Vomiting in Hospice Patients

Rebecca Bledsoe, PharmD

Does Spiritual Care Help with Spiritual Pain Related to Dreams and Visions at End of Life?

Gayle Simmons Mollie Magee Sharon Kunselman Steve Wetterhan Tom Myers

Nebulizer vs. MDIs: Which is More Beneficial?

Tracey Woodward, RT

Providers' Level of Knowledge in Identifying Serotonin Syndrome and Common Serotonergic Drugs

Nancy Trimble, PhD, APRN Cleanne Cass, MD Rebecca Bledsoe, PharmD

The Macy Catheter—A Successful Alternative to Parenteral Medication Administration at the End of Life: A Retrospective Study

Nancy Trimble, PhD, APRN Wendy Schmitz, MD Kathleen Emerson, LPN, CHPLN

Ethical Perceptions of LVAD Deactivation

Lynda Weide, MSN, RN, CHPN Adelle Kesler, BSN, RN, CHPN

Complementary Use of Peppermint Oil in End-of-Life Nausea

Julie Patton, RN, CHPN Mary Swick RN, CHPN

Star Therapy Decreases End-of-Life Symptoms: Development and Testing of the Star Therapy and Application Research Effect as an Intervention for Treating Negative Symptoms During End-of-Life Care

Kathleen Emerson, LPN, CHPLN Mary Murphy, MS, RN, CNS, AOCH, ACHPN Linda Quinlin, DNP, RN, ACNS-BC, NP-C, ACHPN



2018 INNOVATION & LEADERSHIP

Mary Murphy, RN, MS, ACHPN, AONS, President and Chief Nursing and Care Officer at Ohio's Hospice of Dayton

HPNA OHIO Ambassador

HPNA Political Advocay

Hospice and Palliative Care Association Political Advocacy

West Central Ohio Oncology Nursing Society Board Member

Wright State Alumni

Wright State University

Cleanne Cass, DO, FAAHPM, FAAF, Director of Community Care and Education, Innovative Care Solutions

LeadingAge Ohio Professional Development Committee

Kim Vesey, RN, CHPN, MS, Vice President of Mission Support, Ohio's Hospice

LeadingAge Ohio Professional Development Committee

Yvonne Turner, MS, RN, CNS, CNPN

Vice President of Clinical Care at Ohio's Hospice of Dayton

Artemis Board Member

2018 EDUCATION STATIONS

Developed four new Education Stations.

- Dyspnea
- Final Hours
- Dyspnea Education Station

 Pedication

 Language Company of Company



- Using the Macy Catheter
- Valuing Our Veterans





IMAP SUCCESS



IMap stands for Individualized Mission Achievement Program. IMap offers direction and incentive for an employee to achieve in areas of education, service, leadership and quality improvement. The first group of teammates to complete the Imap program in 2018 include:

Laquisha Blake, Christina Lawrence, Jessica Owens, Lindsey Leslie, Chasity Miller, Donnette Lowe, Adelle Kessler, Donna Huelskamp and Kathy Emerson. Not Pictured: Linda Quinlin

2018 ORGANIZATIONAL HONORS AND RECOGNITION



Nominee, Non-Profit Business of the Year Dayton Business Journal

2018 STAFF DEDICATED EDUCATIONAL HOURS



2018 STAFF GLOSSARY

Ohio's Hospice of Dayton

Rebecca Bledsoe, PharmD Pharmacist

Donna Braun-Slyman, RN, CHPN RN, Hospice House

Kristy Brock, RN, CHPN

Jessica Brown, BSN, RN, CHPN Excellence Educator

Linda Cummins, BSN, RN, CHPN Shift Leader, Resource Center

Christy Dempsey, BSN, RN, CHPN Admission Care Liaison

Michelle Duncan

Kathleen Emerson, LPN, CHPLN

Terri Gross, RN, BSN, CHPN Senior Director of Mission Excellence

Leah Guthrie, RN, CHIPN

Brenda Kosir, MSW, LISW, ACHP-SW

Jamie Kuhlman, BSN, RN Care Manager

Sharon Kunselman Chaplain

Pamela Lamb, MSN, APRN, GCNS-BC, ACHPN, CEN

Jena Langford, BSN, RN, BS, CCM, CHPN Team Leader, Hospice House

Christina Lawrence, MSN, RN, CHPN

Jeanne McAleer, RN, CHPN Care Manager

Erika Moreland, RN Shift Leader, Hospice House

Mary Murphy, RN, MS, ACHPN, AONS President and Chief Nursing and Care Officer

Tom Myers Chaplain Bonnie Orlins, LISW-S, ACHP-SW, CCFP Bereavement Counseling Professional

Jessica Parsons, RN

Cindy Pellegrino Clinical Coordinator

Linda Quinlin, DNP, ACNS-BC, NP-C, ACHPN

Clinical Team Liaison

Wendy Schmitz, MD

Gayle Simmons Chaplain

Bev Strukamp

Nancy Trimble, BSN, MSN, PhD Clinical Team Liason

Yvonne Turner, MS, RN, CNS, CHPN Vice President of Clinical Care, Hospice of Dayton

Steve Wetterhan Chaplain

Tracy Woodward, RT

Ohio's Hospice of Miami County

Jennifer Brant, BSN, RN, CRRN, UZIT Care Manager

Mollie Magee Chaplain

Ohio's Hospice, Inc.

Lisa Balster, MA, MBA, LSW, CHA
Director of Care, Patient and
Family Support Services
Director, Pathways of Hope Grief Counseling Centers

Cleanne Cass, DO, FAAHPM, FAAF Director of Community Care and Education

Milli Jefferson, BSN, RN, CHPN

Adelle Kesler, BSN, RN, CHPN

Melissa Tamplin, LPN, CHPLN

Jan Tillinger, BSN, RN, CHPN

Lynda Weide, MSN, RN, ACHPN

Julie Wickline, BSN, RN-BC, CHPN

Hospice of Central Ohio

Kim Chupka, MSN, RN, CHPN

Anne Fuller, RN, CHPN

Lisa Maurer, DO Vice President of Medical Affairs

Julie Patton, RN, CHPN

Mark Pierce, MDiv, BCC

Kelly Stansell, LSW, CHP-SW

Mary Swick, RN, CHPN

Innovative Care Solutions

Rebecca Collins, MS, RN, OCN, CHPN, BENE, CENP
Director of Care Transitions

Holly Long, MSN, APRN, GCNS-BC, CEN

Jacqueline Matthews, RN, MS, CNS, AOCN, ACHPN

Oncology Clinical Nurse Specialist & President Palliative & Supportive Care Services

Lisa White, MS, FNP, ACHPN APRN



Hospice 6

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