



---

*Annual* **2017**  
CLINICAL CARE REPORT

*Every day, they bring their passion, expertise, and dedication to alleviate suffering and celebrate life to our...*

# mission.

Every day, they bring their passion, expertise, and dedication to our mission to alleviate suffering and celebrate life. This publication celebrates their commitment to achieving the highest standards of quality care. The accomplishments in the pages that follow are testament to their uncompromising commitment to honoring and celebrating the lives of the patients and families we are privileged to serve.



*Celebrating Life's Stories™*



Ohio's Hospice is a partnership of mission-driven, not-for-profit hospices in Ohio committed to a shared vision of strengthening and preserving community-based hospices.

Members of Ohio's Hospice share the values of:

- Providing a patient atmosphere of hospitality, respect, and caring
- Attending to the social, physical, and spiritual needs of each person we are privileged to serve
- Preserving and enhancing patient dignity
- Celebrating the life of each individual we serve
- Reducing unnecessary suffering in the communities we serve

## Members of Ohio's Hospice include:



**Community Care Hospice** is a not-for-profit hospice founded in 2004 serving 10 counties including Clinton, Highland, Ross, Pike, Adams, and Brown counties. Community Care Hospice is committed to ensuring that patients live each day fully and as alert and pain-free as possible. Community Care Hospice honors patients by providing them with the freedom to make informed decisions and provides special care and support for families.



**Hospice of Central Ohio** has provided a holistic, community-based approach to hospice care for over 30 years. Hospice of Central Ohio is a not-for-profit organization serving nine counties in central Ohio and is dedicated to supporting the physical, emotional, and spiritual needs of patients and families dealing with life-limiting conditions. Services include inpatient care at the Selma Markowitz Inpatient Center located on the 6th floor of Licking Memorial Hospital.



**Ohio's Hospice of Butler & Warren Counties** honors the lives of patients by preserving quality of life and respecting patient wishes. A not-for-profit organization serving the needs of local communities, Ohio's Hospice of Butler & Warren Counties provides a comprehensive range of care in every setting—homes; extended-care or assisted living facilities; hospitals; and Lorelei's Place Hospice House, a free-standing hospice facility with 12 inpatient beds providing short-term patient care when needed for patient comfort and symptom management.

## Members of Ohio's Hospice include:



**Ohio's Community Mercy Hospice** is a not-for-profit hospice founded in 2004. The community-based organization provides superior care and superior services for patients facing life-limiting illnesses in Clark, Madison, Greene, and Champaign counties. Ohio's Community Mercy Hospice is a service of Ohio's Hospice of Dayton.



**Ohio's Hospice of Dayton** is a not-for-profit hospice provider that has been serving patients and families in the greater Dayton region for 40 years in their homes, extended-care and assisted-living facilities,

and the hospice house location in Dayton. Grief support services are available to the entire community through the Pathways of Hope Grief Counseling Center. Ohio's Hospice of Dayton serves over 800 patients and families daily and has achieved national recognition for innovative services and outstanding care.



**Ohio's Hospice LifeCare**, based in Wooster and formerly called Hospice and Palliative Care of Greater Wayne County, is a not-for-profit hospice serving patients since 1982 in Wayne and Holmes counties and the Wadsworth-Rittman area. Ohio's Hospice LifeCare is providing services to 160 patients and families daily.



**Ohio's Hospice of Miami County** is a community-based, not-for-profit organization founded in 1983 to improve the quality of life for people and families facing life-limiting illnesses. Our goal is to be the leader in quality comfort and bereavement care in Miami County. Services are provided to anyone who qualifies regardless of the patient's insurance coverage or ability to pay. Services are provided in patient homes, extended-care and assisted-living facilities, and a dedicated inpatient care wing at Upper Valley Medical Center.



Ohio's Hospice is guided by the *Values* of:

**Servant  
Leadership**

**Kindness**

**Honesty**

**Compassion**





Each day, our staff share and celebrate the stories of our patients and families. This publication honors their commitment, dedication, and professionalism in the delivery of exceptional care. I am humbled and honored to be a member of this exceptional team devoted to excellence in the delivery the highest quality of hospice care.

With thanks and appreciation for all they do,

*Mary Murphy*

**Mary Murphy, MS, RN, CNS, AOCN, ACHPN,**  
Chief Nursing Officer, Ohio's Hospice  
President, Ohio's Hospice of Dayton

# 2017 INDIVIDUAL HONORS

## Bouquet of Recognition

### DAISY AWARD

**Angie Harrod, RN, CHPN**

*Ohio's Hospice of Dayton*

**Jessica Winsett, LPN, CHPLN**

*Ohio's Hospice of Dayton*

**Lorraine Gilkison, RN**

*Ohio's Hospice of Dayton*

**Angie Osborne, LPN**

*Ohio's Hospice of Dayton*

**Charles Strawser, RN**

*Ohio's Hospice of Miami County*

### SUNFLOWER AWARD

**Sheri Mothersole, PCS**

*Ohio's Hospice of Dayton*

**Janice Booker, PCS**

*Ohio's Hospice of Dayton*

**Cathy Gipson, PCS**

*Ohio's Hospice of Dayton*

**Megan Wells, PCS**

*Ohio's Hospice of Dayton*

**Tisha Hawkins, PCS**

*Ohio's Hospice of Dayton*

### CARNATION AWARD

**Jamie Doughman**

*Ohio's Hospice of Dayton*

**Heather Brandenburg**

*Ohio's Hospice of Dayton*

**Deb Jorgenson**

*Ohio's Hospice of Dayton*

**Doug Arnett**

*Ohio's Hospice of Dayton*

### TULIP AWARD

**Joshua Meeker, Social Worker**

*Ohio's Hospice of Dayton*

**Dionne Kapp, Social Worker**

*Ohio's Hospice of Dayton*

**Tom Meyer, Chaplain**

*Ohio's Hospice of Dayton*

**Janet Dickens, Social Worker**

*Ohio's Hospice of Dayton*

Linda Quinlin, DNP, RN, ACNS-BC, NP-C,  
ACHPN, Clinical Team Liaison, Ohio's  
Hospice of Dayton

**March of Dimes Nurse of the Year in  
category of Long-Term Acute/Hospice &  
Palliative Care**

Theresa Sugrue, RN, CHPN, Care Manager,  
Ohio's Hospice of Dayton Hospice House

**Cameo of Caring, Wright State University  
Miami Valley School of Nursing**

Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-  
Geriatrics, Medical Director of Community  
Care and Education, Innovative Care  
Solutions

**Women in Business Networking Top 25  
Women to Watch**

# INNOVATION & LEADERSHIP

Ohio's Hospice prides itself on encouraging a clinical staff that pursues innovation and opportunities for leadership. As the first (and only) hospice in the nation to achieve the Pathway to Excellence® designation from the American Nurses Credentialing Center, Ohio's Hospice of Dayton has spearheaded clinical excellence, and Ohio's Hospice has established a culture that values nursing excellence and facilitates staff growth.



## INNOVATION & LEADERSHIP

### Clinical Leadership Roles

**Julie Wickline**, Senior Director of Education and Staff Development, Ohio's Hospice  
*President, Cincinnati Tri-State Hospice and Palliative Nurse Association*

**Linda Quinlin**, DNP, RN, ACNS-BC, NP-C, ACHPN, Clinical Team Liaison, Ohio's Hospice of Dayton  
*Committee Member, APN Advisory Council Region Five—Central (Illinois, Indiana, Michigan, and Ohio)*

**Jan Tillinger**, RN, CHPN, Excellence Educator, Ohio's Hospice  
*Member at Large, Tri-State Hospice and Palliative Nurse Association*

**Brooke Chesson-Riedel**, STNA, PCS, CHPN, Ohio's Hospice of Dayton  
*Member of the 2017 Hospice and Palliative Credentialing Center Examination Development Committee*

**Nancy Trimble**, PhD, RN, ANP-BC, Clinical Team Liaison, Ohio's Hospice of Dayton  
*Board Member, Fairborn Senior Center*

**Mary Murphy**, MS, RN, CNS, AOCN, ACHPN, President, Ohio's Hospice of Dayton  
*Member, Wright State University Alumni Board*



# PUBLICATIONS

## ***Ethical Considerations***

Mosby's Oncology Nursing Advisor, January 2017

Lisa Balster, Director of Patient and Family Support Services, Pathways of Hope, Ohio's Hospice

## ***UNIPAC 1: The Hospice and Palliative Care Approach to Serious Illness***

American Academy of Hospice and Palliative Medicine, 5th Edition

Chirag Patel, MD, co-author, President, Innovative Care Solutions Center for Supportive Care and Regional Chief Medical Officer, Ohio's Hospice

## ***Evaluation of a Low Light Intervention—Starlight Therapy—for Agitation, Anxiety, Restlessness, Sleep Disturbances, Dyspnea, and Pain at End of Life***

Journal of Hospice and Palliative Nursing, June 2017

Kathleen Emerson, LPN, CHPLN, Research Data Collection Coordinator, Ohio's Hospice of Dayton; Mary Murphy, MS, RN, CNS, AOCN, ACHPN, President, Ohio's Hospice of Dayton; Linda Quinlin, DNP, RN, ACNS-BC, NP-C, ACHPN, Clinical Team Liaison, Ohio's Hospice of Dayton, and Patricia O'Malley PhD, RN, CNS, CCRN-Alumnus, Miami Valley Hospital



Our clinical staff bring curiosity and a commitment to education that embraces expertise and the delivery of superior care and superior services for those at the end of life. This commitment extends to educating our partners in care in the communities we serve to ensure the highest standards in end-of-life care. By sharing our expertise, we expand the reach of our mission.



# COMMUNITY & CLINICAL EDUCATION

# EDUCATION

## PRESENTATIONS

### *Advanced Pharmacology Across the Lifespan*

The Ohio State University, Columbus | June 2017

Linda Quinlin, DNP, RN, ACNS-BC, NP-C, ACHPN, Clinical Team Liaison, Ohio's Hospice of Dayton

### *The American Pride Partnership: Working to Become a Veteran Centric Provider Can Improve the Experience of Veterans in End-of-Life Care*

LeadingAge Ohio Annual Conference, Columbus | September 2017

Carl Gill, Director Of Strategic Development, Ohio's Hospice

### *Aromatherapy and Essential Oils*

Foundation to Assist Cancer Patients in Cuenca (FASEC), Cuenca, Ecuador | September 2017

Theresa Kern, MS, RN, AGCNS, ACHPN, Team Leader, Innovative Care Solutions Center for Supportive Care

### *Art Therapy and Grief Recovery*

Spirituality and Medicine Conference, Boonshoft School of Medicine at Wright State University Dayton | April 2017

Five Rivers Health Center, Dayton | August 2017

Jonathan Haag, DAT, LISW-S, ATR-BC, Art Therapist/Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Dayton



### *Breaking Bad News*

FASEC, Cuenca, Ecuador | September 2017

Wendy Schmitz, MD, Vice President of Medical Care, Ohio's Hospice of Dayton

### *Caring for the Caregiver*

FASEC, Cuenca, Ecuador | January 2017

Linda Burr, STNA, CHPNA, Personal Care Specialist, Ohio's Hospice of Dayton

### *Changing the Culture in End-of-Life Care*

FASEC, Cuenca, Ecuador | January 2017

Nancy Silverman, MS, RN, AGCNS-BC, ACHPN, APN, Innovative Care Solutions Center for Supportive Care

### *Clinical Guidelines*

FASEC, Cuenca, Ecuador | September 2017

Wendy Schmitz, MD, Vice President of Medical Care, Ohio's Hospice of Dayton

### *Compassion Fatigue and Vicarious Trauma: When Caring Hurts*

Wright Patterson Medical Center | November 2017

Mark A. Curtis, MSN, PMHCNS-BC, ACHPN, LMT, Director of Integrative Medicine And Supportive Care, Innovative Care Solutions Center for Supportive Care

### *Compassionate Care*

FASEC, Cuenca, Ecuador | January 2017

Linda Burr, STNA, CHPNA, Ohio's Hospice of Dayton





# EDUCATION

## *Coping When a Loved One Has Dementia*

River Oaks Alzheimer's Special Care Center, Alzheimer's Support Group | April 2017  
Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Butler & Warren Counties

## *Coping with Grief at the Holidays*

Ohio's Community Mercy Hospice, Mitchell Thomas Center, Springfield, Ohio | November 2017  
Monica DuShane, MSW, LISW-S, ACHP-SW, Bereavement Counseling Professional, Ohio's Community Mercy Hospice

## *Decide to be Heard*

ACP Facilitator Training, Greater Dayton Area Hospital Association, Dayton | March 2017  
Pilot Site Leader, Innovative Care Solutions Center for Supportive Care, Dayton | May-November 2017  
Sandra Burcham, LISW-S, ACHP-SW, Palliative Care Social Worker, Innovative Care Solutions Center for Supportive Care

## *Demystifying Hospice—Exploring the Dialysis/Hospice Connection*

Davita Dialysis, Beavercreek | June 2017  
Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Butler & Warren Counties

## *D is for Dementia*

Wright Patterson Airforce Base Medical Center, Fairborn, Ohio | November 2017  
Nancy Trimble, PhD, RN, ANP-BC, Clinical Team Liaison, Ohio's Hospice of Dayton



## *Do's and Don'ts of Dementia Care*

Hawthorn Glen Nursing Home, Brookdale of Beavercreek Assisted Living, Continental Manor Nursing Home  
Nancy Trimble, PhD, RN, ANP-BC, Clinical Team Liaison, Ohio's Hospice of Dayton

## *Eduardo's Two Deaths*

FASEC, Cuenca, Ecuador | January 2017  
Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Director of Community Care and Education, Innovative Care Solutions Center for Supportive Care

## *Emotional, Spiritual and Physical Pain; The Royal Treatment; How to Prevent Burn-out*

FASEC, Cuenca, Ecuador | September 2017  
Jordan Gay, STNA, CHPNA, Pharmacy Services Coordinator, Ohio's Hospice of Dayton

## *Empathy*

FASEC, Cuenca, Ecuador | September 2017  
Wendy Schmitz, MD, Vice President of Medical Care, Ohio's Hospice of Dayton

## *End-of-Life Ethics*

Koester Pavilion, Piqua | January 2017  
Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Butler & Warren Counties; Jan Tillinger, RN, CHPN, Excellence Educator, Ohio's Hospice; and Sandra Burcham, LISW, ACHP-SW, Palliative Care Social Worker, Innovative Care Solutions Center for Supportive Care



# EDUCATION

## *Ethical Dilemmas*

FASEC, Cuenca, Ecuador | September 2017

Theresa Kern, MS, RN, AGCNS, ACHPN, Team Leader, Innovative Care Solutions Center for Supportive Care

## *Evaluation of a Low Light Intervention— Starlight Therapy — for Agitation, Anxiety, Restlessness, Sleep Disturbances, Dyspnea and Pain at End of Life*

Poster presentation, American Academy of Hospice and Palliative Medicine and Hospice and Palliative Nursing Association Annual Assembly, Phoenix | February 2017

Kathleen Emerson, LPN, CHPLN, Research Data Collection Coordinator, Ohio's Hospice of Dayton; Mary Murphy, MS, RN, CNS, AOCN, ACHPN, President, Ohio's Hospice of Dayton; Linda Quinlin, DNP, RN, ACNS-BC, NP-C, ACHPN, Clinical Team Liaison, Ohio's Hospice of Dayton; and Patricia O'Malley PhD, RN, CNS, CCRN-Alumnus, Miami Valley Hospital

## *Family Communication Opportunities When Someone You Love Has ALS*

ALS Association, Cincinnati Support Group, Cincinnati | October 2017

Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Butler & Warren Counties



## *Follow the Yellow Brick Road: The Heart, the Brains, the Courage in the Provision of Exceptional Palliative Care*

Wright Patterson Medical Center, Dayton | October 2017

Ohio's Hospice of Butler & Warren Counties, Franklin, Ohio | November 2017

Jackie Matthews, CNS, ACHPN, Oncology Clinical Nurse Specialist & Vice President, Palliative & Supportive Care Services, Innovative Care Solutions Center for Supportive Care

## *From Cure to Care*

FASEC, Cuenca, Ecuador | January 2017

Nancy Silverman, MS, RN, AGCNS-BC, ACHPN, Innovative Care Solutions Center for Supportive Care

## *From Hurting to Healing*

FASEC, Cuenca, Ecuador | January 2017

Linda Burr, STNA, CHPNA, Personal Care Specialist, Ohio's Hospice of Dayton

## *Hospice Culture, Myths, Spirituality*

FASEC, Cuenca, Ecuador | September 2017

Maureen Swarts, BA, MA, Manager of Volunteer Services, Ohio's Hospice of Dayton

## *Hospice/Palliative Care in Value-Based Environment*

LeadingAge Ohio Annual Conference, Columbus | September 2017

Kent Anderson, President/CEO, Ohio's Hospice and Kerry Hamilton, Chief Strategy Officer, Ohio's Hospice

## *How to Connect with Patients and Families*

FASEC, Cuenca, Ecuador | September 2017

Jordan Gay, STNA, CHPNA, Pharmacy Services Coordinator, Ohio's Hospice of Dayton



# EDUCATION

## *How to Explain Dying So Anyone Can Understand*

FASEC, Cuenca, Ecuador | September 2017

Jordan Gay, STNA, CHPNA, Pharmacy Services Coordinator, Ohio's Hospice of Dayton

## *Interdisciplinary Team Concept*

FASEC, Cuenca, Ecuador | September 2017

Maureen Swarts, BA, MA, Manager of Volunteer Services, Ohio's Hospice of Dayton

## *Intersecting Mental Health and Palliative Care: Pharmacologic and Nonpharmacologic Treatment of Life-Limiting Illness*

American Psychiatric Nurses Association Annual Conference Phoenix | October 2017

Mark A. Curtis MSN, PMHCNS-BC, ACHPN, LMT, Director of Integrative Medicine and Supportive Care, Innovative Care Solutions Center for Supportive Care

## *Living with ALS*

ALS Association, Centerville Support Group, Centerville, Ohio | August 2017

Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Butler & Warren Counties

## *Living Well with Serious Illness: Kat's Palliative Care Story*

Center to Advance Palliative Care podcast | July 2017

Mark A. Curtis MSN, PMHCNS-BC, ACHPN, LMT, Director of Integrative Medicine and Supportive Care, Innovative Care Solutions Center for Supportive Care



## *Living with Loss at the Holidays in the ECF Community*

Hawthorn Glen Senior Living Campus, Middletown, Ohio | November 2017

Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Butler & Warren Counties

## *How to Help a Griever While You Help Yourself*

Atria Springboro, Springboro, Ohio | December 2017

Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Butler & Warren Counties

## *Malignant Bowel Obstruction*

FASEC, Cuenca, Ecuador | January 2017

Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Director of Community Care and Education, Innovative Care Solutions Center for Supportive Care

## *Management of Dyspnea in Advanced Illness*

FASEC, Cuenca, Ecuador | January 2017

Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Director of Community Care and Education, Innovative Care Solutions Center for Supportive Care

## *Medical Management of Emergencies in Patients with Advanced Cancer*

LeadingAge Ohio Annual Conference, Columbus | September 2017

Cleanne Cass, DO FAAFP, FAAHPM, CAQ-Geriatrics, Medical Director of Community Care and Education; Innovative Care Solutions Center for Supportive Care; and Linda Quinlin, DNP, ACNS-BC, NP-C, ACHPN, Clinical Team Liaison, Ohio's Hospice of Dayton



# EDUCATION

## ***Meet Me at the Baggage Claim: Addressing Life Stuff That Impacts Psychic Pain***

Wright Patterson Medical Center, Dayton | March 2017

Mark A. Curtis, MSN, PMHCNS-BC, ACHPN, LMT, Director of Integrative Medicine and Supportive Care, Innovative Care Solutions Center for Supportive Care

## ***Pain Management***

FASEC, Cuenca, Ecuador | September 2017

Wendy Schmitz, MD, Vice President of Medical Care, Ohio's Hospice of Dayton

## ***Palliative Care vs. Hospice***

FASEC, Cuenca, Ecuador | September 2017

Theresa Kern, MS, RN, AGCNS, ACHPN, Team Leader, Innovative Care Solutions Center for Supportive Care

## ***Non-Pharmacological Management of Symptoms***

FASEC, Cuenca, Ecuador | January 2017

Nancy Silverman, MS, RN, AGCNS-BC, ACHPN, Innovative Care Solutions Center for Supportive Care

## ***Nursing Honor Guard: A Living Memorial***

LeadingAge Ohio Annual Conference, Columbus | September 2017

Linda Cummins, BSN, RN, CHPN, Shift Leader/Extended Hours Team, Ohio's Hospice of Dayton; Jena Langford, BSN, RN, CHPN, Team Leader, Ohio's Hospice of Dayton Hospice House Inpatient Care; and Susan Boesch, RN, BA, OCN, CHPN, Care Manager, Ohio's Hospice of Dayton



## ***Opioid Conversion***

FASEC, Cuenca, Ecuador | September 2017

Wendy Schmitz, MD, Vice President of Medical Care, Ohio's Hospice of Dayton

## ***Out-of-the-Box Outreach to Faith Communities***

National Hospice and Palliative Care Organization Management and Leadership Conference, Washington, D.C. | April 2017

Kim R. Vesey, RN, MS, CHPN, Chief Mission Officer, Ohio's Hospice; and Betsy Barton, MPH, Educator, Transitions LifeCare

## ***Partnering with Pathways of Hope***

Hawthorn Glen Senior Living Campus, Middletown and Monroe

Ohio Living Mt. Pleasant | October 2017

Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Butler & Warren Counties

## ***Pain and Comfort Medications***

Hillspring Nursing Home Clinical Staff, Springboro | 2017

Nancy Trimble, PhD, RN, ANP-BC, Clinical Team Liaison, Ohio's Hospice of Dayton

## ***Palliative Care in the Nursing Home Setting: Reducing Re-admissions***

Miami Valley Long-Term Care Association Conference, Sinclair Community College, Dayton | January 2017

Theresa Kern, GCNS, ACHPN, Team Leader, Innovative Care Solutions Center for Supportive Care





# EDUCATION

## ***The Power of Partnership: Improving Patient and Family Experience at End of Life***

LeadingAge Ohio Annual Conference, Columbus | September 2017

Jeff Lycan, Vice President for Mission Advocacy, Ohio's Hospice

## ***Recontextualizing Draw—A Story Assessment: Expanding the Expression Function***

Buckeye Art Therapy Association Annual Symposium Conference, Columbus | September 2017

Jonathan Haag, DAT, LISW-S, ATR-BC, Art Therapist and Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Dayton

## ***Symptom Management for Constipation, Pain, and Nausea***

FASEC, Cuenca, Ecuador | September 2017

Theresa Kern, MS, RN, AGCNS, ACHPN, Team Leader, Innovative Care Solutions Center for Supportive Care

## ***Universal Precautions: Could an Ounce of Prevention be Worth a Pound of Cure?***

Cleveland Clinical Palliative Medicine Symposium, Cleveland | 2017

Optum Hospice Pharmacy Services Annual Conference, Columbus | June 2017

Rebecca Bledsoe, PharmD, Director of Pharmacy, Ohio's Hospice of Dayton; and Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Director of Community Care and Education, Innovative Care Solutions Center for Supportive Care



## ***The Art of Communication***

FASEC, Cuenca, Ecuador | January 2017

Nancy Silverman, MS, RN, AGCNS-BC, ACHPN, Innovative Care Solutions Center for Supportive Care

## ***The Caregiver's Role in Grief***

FASEC, Cuenca, Ecuador | January 2017

Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Director of Community Care and Education, Innovative Care Solutions Center for Supportive Care

## ***The Concept of Total Pain***

FASEC, Cuenca, Ecuador | January 2017

Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Director of Community Care and Education, Innovative Care Solutions Center for Supportive Care

## ***The Use of Stimulus Video to Demonstrate Art Therapy Research Results***

American Art Therapy Association Conference, Albuquerque, NM | November 2017

Jonathan Haag, DAT, LISW-S, ATR-BC, Art Therapist and Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Dayton

## ***The Typical Day of a Hospice Caregiver***

FASEC, Cuenca, Ecuador | September 2017

Jordan Gay, STNA, CHPNA, Pharmacy Services Coordinator, Ohio's Hospice of Dayton



# EDUCATION

## *Therapeutic Dialogue*

FASEC, Cuenca, Ecuador | January 2017

Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Director of Community Care and Education, Innovative Care Solutions Center for Supportive Care

## *Training of Champions*

FASEC, Cuenca, Ecuador | September 2017

Maureen Swarts, BA, MA, Manager of Volunteer Services, Ohio's Hospice of Dayton

## *Ulcer Prevention*

FASEC, Cuenca, Ecuador | January 2017

Linda Burr, STNA, CHPNA, Ohio's Hospice of Dayton

## *Utilizing Palliative Care Within the Healthcare Continuum*

Koester Pavilion, Troy, Ohio | March 2017

Sandra Burcham, LISW-S, ACHP-SW, Palliative Care Social Worker, Innovative Care Solutions Center for Supportive Care

## *Volunteer Orientation at Ohio's Hospice*

FASEC, Cuenca, Ecuador | January 2017

Nancy Silverman, MS, RN, AGCNS-BC, ACHPN, Innovative Care Solutions Center for Supportive Care



## *What Caused That Fall? Assessment, Performance Improvement and Relatedness in Hospice*

LeadingAge Ohio Annual Conference, Columbus | September 2017

Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Medical Director of Community Care and Education, Innovative Care Solutions; and Terri Gross, RN, BSN, CHPN, Senior Director of Mission Excellence, Ohio's Hospice

## *What Do You Mean, "Hospice"—How did we get HERE?*

American Alzheimer's Association Conference Dayton | March 2017

Nancy Trimble, PhD, RN, ANP-BC, Clinical Team Liaison, Ohio's Hospice of Dayton

## *What is Grief?*

Montgomery County Court Male Probation Program for Drug Offenders, Dayton | August 2017

Jonathan Haag, DAT, LISW-S, ATR-BC, Art Therapist and Bereavement Counseling Professional, Pathways of Hope, Ohio's Hospice of Dayton

## *What is Palliative Care? What is Hospice Care? What is the Difference?*

Matters of the Heart, Kroc Center, Dayton | August 2017

Sandra Burcham, LISW-S, ACHP-SW, Palliative Care Social Worker, Innovative Care Solutions Center for Supportive Care



# EDUCATION

## *What You Need to Know about Advance Directives and Ohio’s DNR*

St. Leonard Healthcare Center, Centerville, Ohio | May 2017  
Sandra Burcham, LISW-S, ACHP-SW, Palliative Care Social Worker; and Pam Lamb, GCNS, ACHPN, Innovative Care Solutions Center for Supportive Care

## *What’s in My Bag?*

FASEC, Cuenca, Ecuador | January 2017  
Cleanne Cass, DO, FAAFP, FAAHPM, CAQ-Geriatrics, Director of Community Care and Education, Innovative Care Solutions Center for Supportive Care

## *Who Am I? Exploring Identity When Coping With a Parkinson’s Diagnosis*

Ohio Parkinson’s Support Group, Franklin, Ohio | June 2017  
Bonnie Orlins, LISW-S, ACHP-S, Bereavement Counseling Professional, Pathways of Hope, Ohio’s Hospice of Butler & Warren Counties

## *Wounds and Wound Care*

Foundation to Assist Cancer Patients in Cuenca (FASEC), Cuenca, Ecuador | September 2017  
Theresa Kern, MS, RN, AGCNS, ACHPN, Team Leader, Innovative Care Solutions Center for Supportive Care



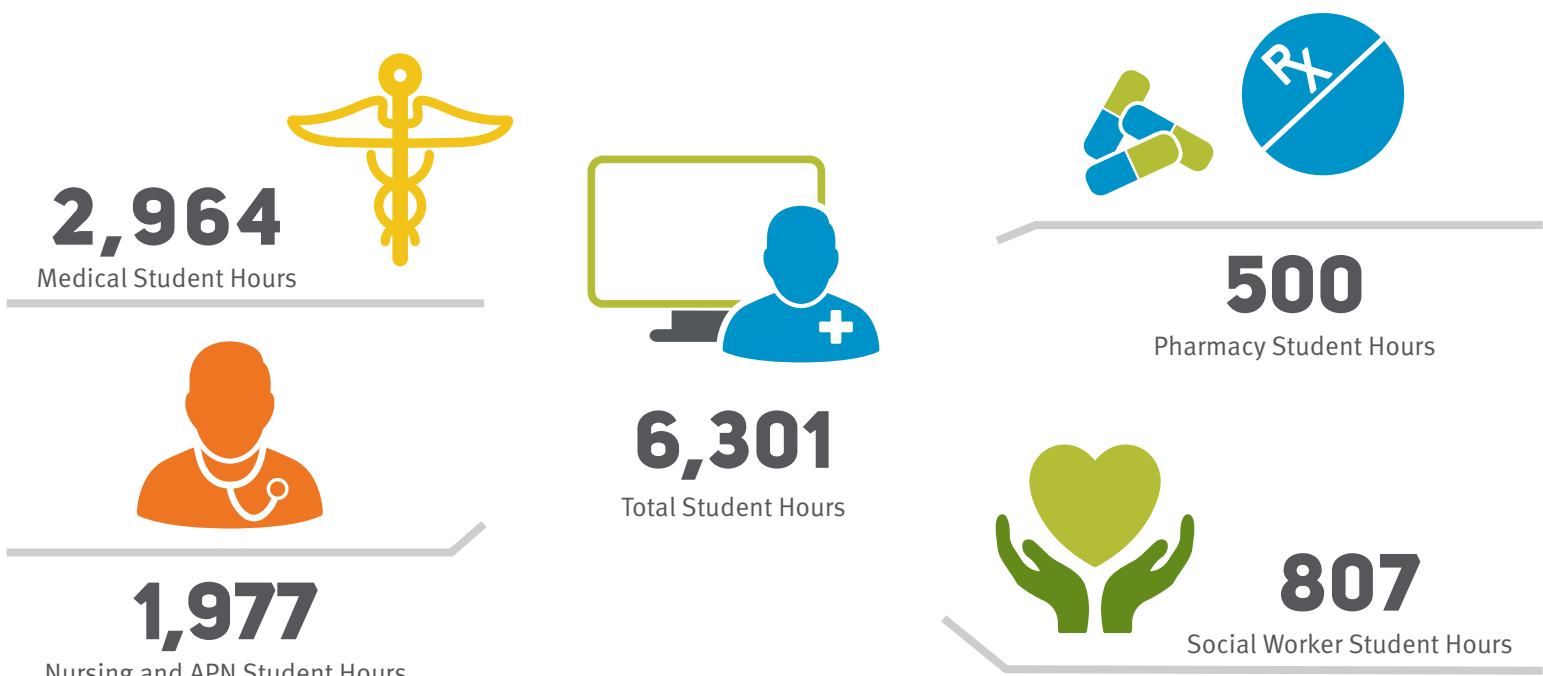
Ohio’s Hospice is actively engaged in providing end-of-life education to clinicians and partners in the communities we serve. Through our educational offerings and practicum opportunities, we extend our hospice and palliative care expertise so that communities benefit from a higher quality of care. We work with medical fellows who are provided with in-depth experience from our physicians.

Nursing, social work, and pharmacy students complete studies with our staff to expand their knowledge of hospice and palliative care. By educating the next generation of hospice and palliative care specialists, we continue to ensure better standards of care for those with life-limiting illnesses. The following page details the number of hours the members of our staff have dedicated to student experiences in various disciplines.



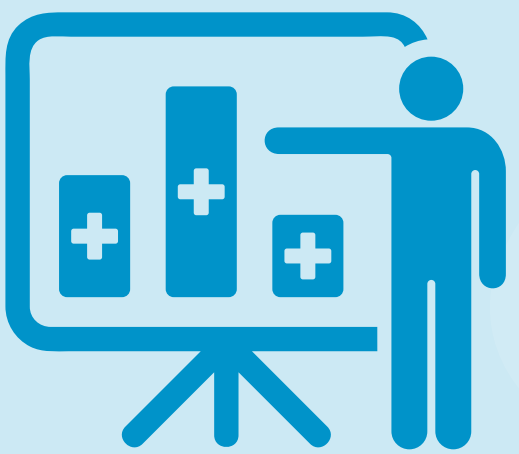
# CLINICAL EDUCATION OUTREACH TO COMMUNITY

# STAFF DEDICATED EDUCATIONAL HOURS



We are committed to developing the expertise of our clinical staff. Registered nurses participate in a comprehensive six-week orientation program to ensure a successful transition to nursing excellence according to our quality standards. In addition to this initial orientation, we provide ongoing educational opportunities and support through our education department in the form of classroom learning, online learning, and hands-on guidance from excellence educators.

Continuous learning also occurs via collaboration with our expert staff of hospice-certified physicians, advanced practice nurses, and experienced RNs. We require hospice and palliative care certification of all nursing staff by the end of the third year of employment. We support that goal by providing a formal training program, paying costs associated with obtaining the certification, and providing additional financial compensation upon completion.



# STAFF EDUCATION



# EDUCATIONAL ACHIEVEMENTS

Congratulations to the following staff members who achieved new educational and other milestones in 2017:

## SCHOLARSHIPS

**Linda Quinlin**, Clinical Team Liaison, Awarded a scholarship by the Hospice and Palliative Nursing Foundation to attend the Hospice and Palliative Nursing annual assembly and conference in Phoenix in 2017.

## CERTIFICATIONS

**Lisa Balster**, MA, MBA, LSW, CHA, CFP, Certified Compassion Fatigue Professional Training through Professional Education Systems Institute

**Rebecca Collins**, MS, Wright State University, Nurse Executive Certification

**Monica DuShane**, MSW, LISW, Advanced Certified Hospice and Palliative Social Worker

**Jena Langford**, BSN, RN, CHPN, University of Dayton Leadership Training

**Carey Short**, RN, CHPN, University of Dayton Leadership Training

**Tionda Hughes**, University of Dayton Leadership Training

**Amy Green**, LMT, Certified Compassionate Touch and Certified Hospice Massage Therapy Practitioner

**Amy Fluty**, LMT, Certified Compassionate Touch, Certified Hospice Massage Therapy Practitioner, and Certified Lymphedema Therapist

**Jo Monroe**, LMT, Certified Compassionate Touch, Certified Hospice Massage Therapy Practitioner, and National Certification Board for Therapeutic Massage and Bodywork Certified Massage Therapist

## HOSPICE AND PALLIATIVE CARE CERTIFICATION

### Community Care Hospice

Jean Baker, LPN  
Stephanie Emerson, LPN  
Kim Esmail, LPN  
Angela Osborn, LPN  
Michele Palmer, LPN  
Patty Whiting, LPN

### Hospice of Central Ohio

Juleah Angus, LPN  
Britney Beck, LPN  
Dawn Black, LPN  
Vicky Brown, LPN  
Miranda Howard, LPN  
Lisa Laurent, LPN  
Pam Locke, LPN  
Amanda Malherbe, LPN  
Anita McDaniel, LPN  
Ashley Oberle, LPN  
Sara Renick, LPN

Jamie Spence, LPN  
Nicole Untied, LPN  
Rachael Ward, LPN  
Kenneth Wartenbee, LPN  
Jessica Wills, LPN  
Sharon Wyrick, LPN

### Ohio's Hospice of Dayton

Christy Alltop, LPN  
Rebecca Baker, LPN  
Nicole Barrett, LPN  
Danielle Barthelemy, LPN  
Nicole Batsche, LPN  
Barb Boulerice, LPN  
Joann Cockerham, LPN  
Tricia Comer, LPN  
Bevin Fields, LPN  
Darlene Hamren, LPN  
Ashley James, LPN  
Sharon Kennedy, LPN  
Rhonda Lovett, LPN  
Andrea Malowney, LPN  
Debra McCartney, LPN  
April Metcalf, LPN  
April Midkiff, LPN

Megan Monroe, LPN  
Shannan Newman, LPN  
Heather Pothuisje, LPN  
De'Etta Powell, LPN  
Nathanial Rosfield, LPN  
Jamie Seither, LPN  
Ginger Shaw, LPN  
Kristi Spears, LPN  
Brad Stewart, LPN  
Melissa Tamplin, LPN  
Christina Tillman, LPN  
Jackie Venable, LPN  
Jessica Wills, LPN  
Regina Wilson, LPN  
Jessica Winsett, LPN

### Ohio's Hospice LifeCare

Sara Renick, LPN  
Christy Rickard, LPN  
Patti Ritchey, LPN  
Sheri Stonebrook, LPN



# EDUCATIONAL ACHIEVEMENTS

## Ohio's Hospice of Miami County

Vickey Adkins, LPN  
Tiphany Anderson, LPN  
Angela Frame, LPN

## Community Care Hospice

Tracy Hart, PCS

## Hospice of Central Ohio

Erica Anderson, PCS  
Mandy Biggers, PCS  
Kristin Burkhardt, PCS  
Krystal Glancy, PCS  
Angela Hollar, PCS  
Trudy Prouty, PCS  
Sarah Smith, PCS  
Shellie Stevens, PCS  
Patel Vandanaben, PCS  
Stephanie Wilson, PCS

## Ohio's Hospice of Dayton

Emily Albright, PCS  
Kim Allen, PCS  
Theresa Blankenship, PCS  
Sheila Care, PCS  
Lorena Cravens, PCS  
Mary Dobbins, PCS  
Jamie Doughman, PCS  
Latoya Durham, PCS  
Robin Ferguson, PCS  
Anita Hibbs, PCS  
Stephanie Hill, PCS  
Jessica Houchins, PCS  
Denise Jackson, PCS  
Diane Kovacs, PCS  
Juanita Lewis, PCS  
Danielle McCool, PCS  
Vicki Mederios, PCS  
Mechille Moore, PCS  
Tara Pennington, PCS  
Letitia Person, PCS  
Faith Richardson, PCS  
Dorinda White, PCS  
Kashauna White, PCS



## Ohio's Hospice of Miami County

Barb Depweg, PCS  
Michelle Slater, PCS

## Community Care Hospice

Carol Baer, RN  
Michelle Huffman, RN  
Sarah Lusche, RN  
Patti Settlemeyer, RN

## Hospice of Central Ohio

Heather Brockman, RN  
Annita Buck, RN  
Kim Chupka, RN  
Thurasa Curry, RN  
Brandi D'Angina, RN  
Terri Dandrea, RN  
Mariann Day, RN  
Scott Donaldson, RN  
Katherine Duffy, RN  
Sheila Everett, RN  
Cynthia Farrar, RN  
Joseph Finkle, RN  
Donna Gabbard, RN

Rachel Gattrell, RN  
Anita Labaki, RN  
Michele Latoree, RN  
Tammy Long, RN  
Lisa McWhorter, RN  
Nettie Nau, RN  
Julie Patton, RN  
Michelle Roberts, RN

## Ohio's Hospice of Dayton

Lisa Bateman, RN  
Heidi Blanton, RN  
Jennifer Bloom-Long, RN  
Michelle Bowman, RN  
Kayla Catron, RN  
Rebecca Collins, RN  
Jessica Darrow, RN  
Maureen Dawn, RN  
Cynthia Farrar, RN  
Melanie Feck, RN  
Sheila Fisher, RN  
Diane Foreman, RN  
Teresa Foster, RN  
Lorraine Gilkison, RN  
Troy Gleim, RN  
Tami Hatfield, RN



# EDUCATIONAL ACHIEVEMENTS

Pamela Howard, RN  
April Howell, RN  
Cathy Hull, RN  
Shea Johnson, RN  
Jennifer Kline, RN  
Jena Langford, RN  
Christina Lawrence, RN  
Emilee Leslie, RN  
Tammy Long, RN  
Rebekah Marlow, RN  
Allison Merritt, RN  
Amanda Minge, RN  
Barb Nohacs, RN  
Sarah Osborne, RN  
Barbara Prater, RN  
Brittani Pratt, RN  
Ashley Puchalski, RN  
Eva Rengering, RN  
Lisa Rhoden, RN  
Mary Robinson, RN  
Meg Robinson, RN  
Angela Salyer, RN  
Joy Scott, RN

Shannon Seals, RN  
Trish Seymour, RN  
Teresa Siegel, RN  
Anne Smith, RN  
Kyle Springer, RN  
Mary Ann Stemley, RN  
Brittany Thiel, RN  
Teresa Thornton, RN  
Roberta Tilt, RN  
Kim Vesey, RN  
Erin Waite, RN  
Dena Wenzler, RN  
Melissa Wilson, RN

## *Ohio's Hospice LifeCare*

Brice Wiltrout, RN

## *Ohio's Hospice of Miami County*

Jennifer Babylon, RN  
Rebecca Fink, RN

## DEGREES AWARDED

### *Ohio's Hospice of Dayton*

Rebecca Collins, MS, Wright State University

### *Hospice of Miami County*

Shelbie (Wheeler) Johnson, RN  
Kelsey Bates, RN







# NURSING HONOR GUARD

## NURSING HONOR GUARD MEMBERS

- |                                 |                                       |
|---------------------------------|---------------------------------------|
| Susan Boesch, RN, BA, OCN, CHPN | Jena Langford, BSN, RN, CHPN          |
| Kristy Brock, RN CHPN           | Donnette Lowe, RN, CHPN               |
| Kathleen Carrigg, RN            | Deborah Lynn, LPN, CHPLN              |
| Craig Craggette, LPN, CHPLN     | Rachel Morgan, RN, CHPN               |
| Linda Cummins, BSN, RN, CHPN    | Mary Murphy, MS, RN, CNS, AOCN, ACHPN |
| Christy Dempsey, RN, CHPN       | Beth Nease, RN, CHPN                  |
| JoAnne Dole, RN, CHPN           | Jayne Ormberg, RN, CHPN               |
| Kathy Emerson, LPN, CHPLN       | Dixie Roberts, RN, CHPN               |
| Chelsea Harris, RN              | Gail Satterthwaite, RN                |
| Milli Jefferson, RN, CHPN       | Nancy Trimble, PhD, RN, ANP-BC        |
| Heather Kyer, RN, CHPN          | Dena Wenzler, RN, CHPN                |
| Terri Knopp, RN, CHPN           | Melissa Wilson, RN, CHPN              |







Telephone: 937.256.4490 | 1.800.653.4490

Copyright © 2018 Ohio's Hospice, Inc. All Rights Reserved