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2016

Mission Annual Report





Our mission is to celebrate
the lives of those we have
the privilege of serving by
providing superior care
and superior services to
each patient and family.

As we near our 40th year of service to the greater Dayton region, we are grateful for your generous support. As your not-for-profit provider of hospice and palliative care, we rely on your support to sustain our mission. Our ability to deliver superior care and superior services to every patient and family and focus on quality of life is possible because this community shares in our mission.

Your support is invaluable because it enables us to be:

- The only hospice provider that employs full-time physicians – in fact we have 9 full-time doctors focused entirely on providing the very best end-of-life care.
- The only hospice provider where 97% of our eligible clinical staff is certified in hospice and palliative care. We chose to seek the highest level of certification and education because we want our care to be the very best.
- The only hospice provider in our area to have dedicated hospice beds available for our patients and families. Ninety-four percent of our patients and families wish to spend their remaining time at home, where we are honored to provide their care. When that is not possible we are able to provide care in our dedicated hospice houses thanks to your generosity and support.
- The only hospice provider offering grief support centers and grief support at no cost to the entire community, regardless of whether a loved one was served by our hospice.

Your support of our mission is so very important. Thank you for enabling us to help patients and families celebrate life every day.

With gratitude,



Kent Anderson

President & CEO, Ohio's Hospice of Dayton



You Made This Possible in 2016

4,777

Patients received care

339,970

Patient visits

11,162

Individuals received
grief support services

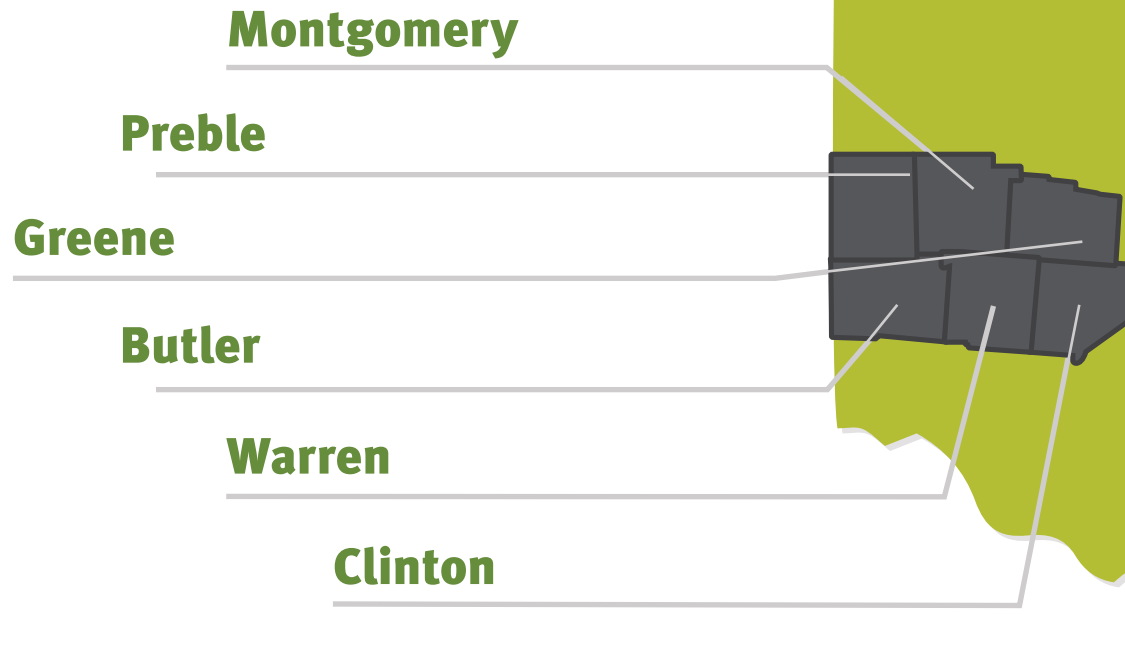


SERVICE AREA



Our Service Area:

We are proud to serve families in Butler, Clinton, Greene, Montgomery, Preble, and Warren counties.



Our Services

We are not-for-profit organizations serving our communities by offering the most comprehensive array of end-of-life patient care services in the region.



Our patient care:

Inpatient Care

We have two Hospice Houses available to serve patients and families. The Ohio's Hospice of Dayton Hospice House is located at 324 Wilmington Avenue. Lorelei's Place Hospice House, serving Ohio's Hospice of Butler & Warren counties, is located in Franklin.

Hospice Care at Home

We work with family members and family physicians to offer the highest quality of personal care in the privacy of a patient's home. We support family members and caregivers with a professional care team of physicians, nurses, advanced practice nurse specialists, respiratory therapists, home health aides, social workers, pharmacists, grief counselors, chaplains and volunteers.

Nursing Home/Assisted Living Care

We partner with extended care and assisted living facilities to ensure that superior end-of-life hospice care is available in each patient setting. Our care is personalized to meet individual needs and provide peace of mind.

Services Made Possible Through Donor Support



Complementary Care

Thanks to community support, our patients benefit from complementary care such as music, aroma, massage, art and occupational therapies. We are able to invest in researching innovative approaches such as light therapy to reduce anxiety.

**AMERICAN
PRIDE**
VETERAN CARE BY
OHIO'S HOSPICE



American PrideSM

Our American Pride program addresses the unique healthcare needs of Veterans, including the psychological toll of war and how it impacts the end-of-life journey.

American Pride services also ensure access to all the benefits to which a veteran is eligible, assures spiritual support and addresses individual post-traumatic stress issues. We also honor Veterans in our community with our American Pride Veteran Memorial, located on the Ohio's Hospice of Dayton campus, which celebrates their service and expresses appreciation for their sacrifice.

Services Made Possible Through Donor Support



Focused Care

Donor dollars enable us to provide the expertise of dedicated staff members who are specialists to address the needs of patients with complex conditions. Funding also supports advanced technological tools that enable us to remotely monitor patient conditions and quickly respond to changes to meet patient needs and enable them to avoid unnecessary emergency room visits. Focused Care services address disease specific symptoms of those with cardio-pulmonary, cancer, Alzheimer's/ Dementia and COPD diagnoses.



Innovative Care Solutions

Now offering services in a new Center for Supportive Care, our expert team of palliative care specialists — including physicians, advance practice registered nurses and counselors — work with patients to identify goals for care and assure quality of life for those with chronic illness. By focusing on the individuals, their experience and their needs, we can relieve physical, emotional, psychosocial and spiritual distress.

Services Made Possible Through Donor Support

Pathways of HopeSM

In 2016, Pathways of Hope Grief Support Services touched the lives of 11,162 people through counseling and support groups, memorial services, art therapy, newsletters and publications, day and overnight camps, school support groups and educational presentations.

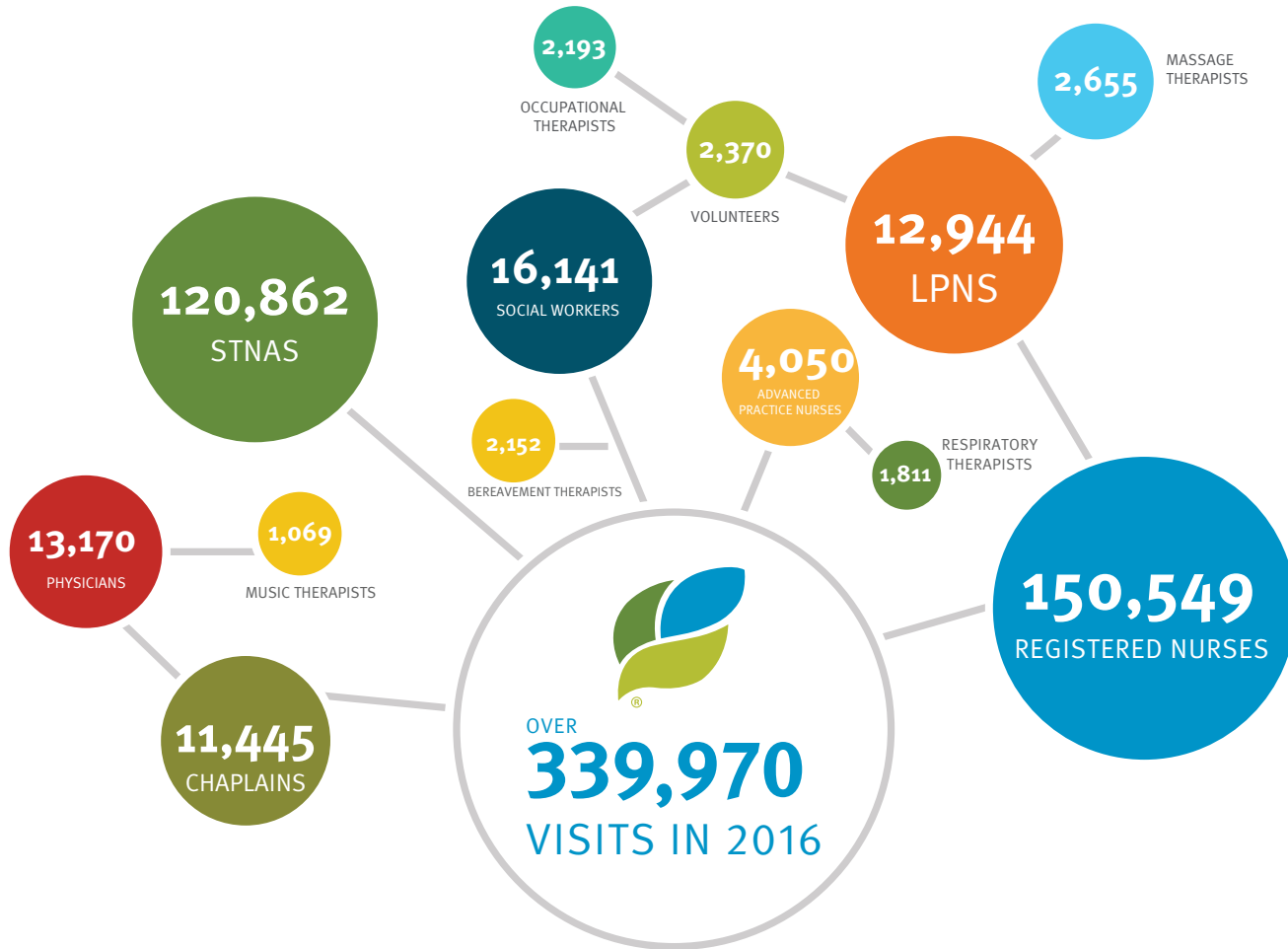


Camp Pathways

Camp Pathways for bereaved youth took place June 24-26, 2016 at the Joy Outdoor Education Center in Warren County. Fifty-four campers, ages 6-17, participated in the weekend event, which is designed to help bereaved youth by providing grief education and support, a healing and safe environment for mourning and the constructive expression of grief.

Care Stats

2016 number of visits by:



Volunteer Stats

Volunteer support for Ohio's Hospice of Dayton and Hospice of Butler & Warren Counties is essential to our mission.

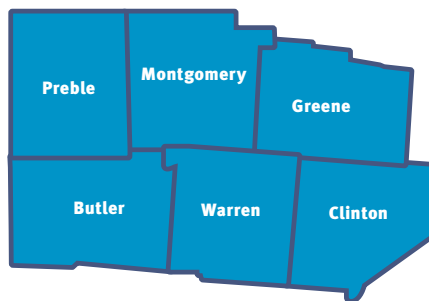
400

Veteran Pinning Ceremonies



2,198

Patient & Caregiver Relief Visits



19,561

Hours of Direct Patient Care Provided



1,770

Volunteer Requests



760

Volunteers

773

Deliveries of Medical Supplies



252

Memory Bears for 90 Families

HIGHLIGHTS



Ohio's Hospice of Dayton is the first hospice in the nation to earn Pathway to Excellence® designation.

Ohio's Hospice of Dayton President and CEO Kent Anderson celebrated the announcement saying, "I am so immensely proud of our nursing teams in achieving this wonderful distinction and accreditation. In my 20 plus years in healthcare this is by far the most talented team of nurses and nursing leadership with which I have had the privilege to serve."

The American Nurses Credentialing Center's (ANCC) Pathway to Excellence Program is an organizational credential to recognize healthcare facilities that have created positive work environments where nurses can thrive.

Greg Toman, board chair for Ohio's Hospice of Dayton, said, "I am proud to be part of an organization that continually strives for excellence. Achieving the Pathway to Excellence accreditation reflects the commitment to our mission by our nursing team. Being the first hospice in the country to achieve this status reflects Ohio's Hospice of Dayton's national leadership in hospice care."

Pathway-designated organizations participate in a rigorous review process that determines organizational commitment to nursing excellence. Nurses in the organization verify the organization meets the high Pathway to Excellence standards by participating in a completely confidential online survey.

Those achieving designation are deemed to be among the best places for nurses to work, with high nurse satisfaction and retention. Research shows that healthy work environments improve not only nurse satisfaction but also patient satisfaction and quality of patient care.



Innovative Care Solutions

Patients with serious illnesses have a new source for support with the opening of the Innovative Care Solutions Center for Supportive Care.

Innovative Care Solutions is a service of Ohio's Hospice of Dayton and a part of the continuum of care provided to patients with serious illnesses.

Innovative Care Solutions is also the Dayton area's most experienced palliative care service, and has been offering patients care for over a decade. With the opening of a new Center at 8087 Washington Village Drive, Suite 120 in Dayton, Innovative Care Solutions is further extending access to patient services.

Palliative care is designed to address the needs of patients with serious and chronic illnesses. Staff members including board-certified specialists work together to improve quality of life and to stabilize and strengthen patients. The Innovative Care Solutions team includes doctors, nurses, social workers, counselors and others specially trained in supporting patients with serious illness. Services include:

- addressing symptom management needs such as pain, shortness of breath, fatigue, constipation, nausea, difficulty sleeping and loss of appetite
- counseling and assistance dealing with anxiety, depression and other emotions

- guidance in accessing community services and resources

Services are tailored to the needs of patients with advanced cancer, heart, lung or neurological illnesses that affect activities of daily living and quality of life. Patient consults and services are available in the new Center.



2016 Honors/Recognition

Ohio's Hospice of Dayton

First hospice organization in nation to achieve
Pathway to Excellence designation from American
Nurse Credentialing Center

Featured on **Green Energy Ohio Tour** for solar usage
on campus building

Named **Organization of the Year 2016**, Vietnam
Veterans of America, Miami Valley Chapter

Jewish Hospice **Certification**

Pathways of Hope, 2016 **Image of Hope Youth
Advocacy Award**

2016 Business Excellence Award, **Top Innovator in
Hospice and Palliative Care**



Beyond Our Border

Ohio's Hospice of Dayton is working with the Foundation to Assist Cancer Patients in Cuenca (FASEC), located in Ecuador. FASEC is a non-profit organization that provides free or low-cost services to cancer patients and their families.

Founded in 1981, FASEC helps hundreds each year, many of whom are unable to pay full price for services. The center can accommodate up to 34 patients, providing nursing and counseling services. FASEC is located next door to SOLCA, the Society to Combat Cancer, one of Ecuador's three major cancer treatment centers. Besides assisting patients recovering from or undergoing cancer therapy, FASEC also provides hospice services for the terminally ill.

Many of the people served live outside of the city of Cuenca, including some as distant as the jungle. Often they have no place to stay when they are receiving treatment. Before FASEC was established, many poor patients were sleeping in doorways outside of the hospital.

FASEC is a labor of love for the administrators, members of the board of directors and volunteers. Resources are limited and the organization relies entirely on donations. FASEC's long-term objectives include expanding services to all patients in need, not just those affected by cancer, and expanding end-of-



life services. That's where the partnership with Ohio's Hospice of Dayton comes in.

Staff members apply to participate and, when selected, travel to Ecuador to offer educational support and demonstrations in medical care. The program also facilitates the donation of medical equipment and supplies to FASEC. The partnership has resulted in exchange visits by clinicians from Ohio to Cuenca, and vice-versa.

Every visit is aimed at strengthening the capabilities of the FASEC's endeavors to address the end-of-life needs of patients and families in Cuenca.

Nursing Honor Guard

Ohio's Hospice of Dayton established the Nursing Honor Guard to celebrate and honor those who have dedicated their professional lives to nursing. The Nursing Honor Guard is comprised of volunteer nurses who conduct a ceremony at the patient bedside. Dressed in traditional and historical uniforms, the Honor Guard recognizes the nurse for her commitment to caring and providing compassion to patients.

She Was There

*When a calming, quiet presence was all that was needed,
She was there.*

*In the excitement and miracle of birth or in the mystery and
loss of life, She was there.*

*When a silent glance could uplift a patient, family member
or friend, She was there.*

*At those times when the unexplainable needed explained,
She was there.*

*When the situation demanded a swift foot and sharp mind,
She was there.*

*When a gentle touch, a firm push, or an encouraging word
was needed, She was there.*

*In choosing the best one from a family's "thank you box of
chocolates" She was there.*

*To witness humanity-its beauty, in good times and bad,
without judgement, She was there.*

*And now, that it is time to be at the Greater Ones side,
She is there!*

by Duane Jaeger, RN, MSN, 2004



SERVANT LEADERSHIP



Senior Leadership

Kent Anderson, President/CEO

Jerry Durst, Chief Administration Officer

Mary Murphy, RN, MS, AOCN, ACHPN, Chief Nursing and Care Officer

Ed Ruff, Chief Information Officer

Dr. Ruth Thomson, DO, HMDC, FAAHPN, FACOI, Chief Medical Officer

Kim Vesey, RN, CHPN, MS, Vice President of Mission Support

Amy Wagner, BS, CHC, Chief Operating Officer

Our Mission

Celebrate the lives of those we have the privilege of serving by providing superior care and superior services to each patient and family

Our Vision

To be a world-class organization

Guiding Values



Servant Leadership



Kindness



Honesty



Compassion

HOSPICE OF DAYTON FOUNDATION BOARD



Jerry Tatar
Board Chair



Robert "Chip" Mues
Vice Chair



Richard Wick



Robert Yeck



Franz Hoge



David Freimuth



Peter Haley



Mervyn Alphonso



Janice Culver



Jane Winch



Tom Mann



Greg Toman

OHIO'S HOSPICE OF DAYTON BOARD



Greg Toman
Chair



Tom Mann
Vice Chair



Jon Larrabee



Lisa Hanauer



Ratna Palakodeti, MD



Toni Sprinkle



Lois Sutherland



Lindsay Johnson



Sylvan Trepanier



Burhan Yanes, MD



Gary LeRoy, MD,
Emeritus



Kent Anderson

SUSTAINABILITY



Financial Information

\$48,095,253

Reimbursement for patient care service

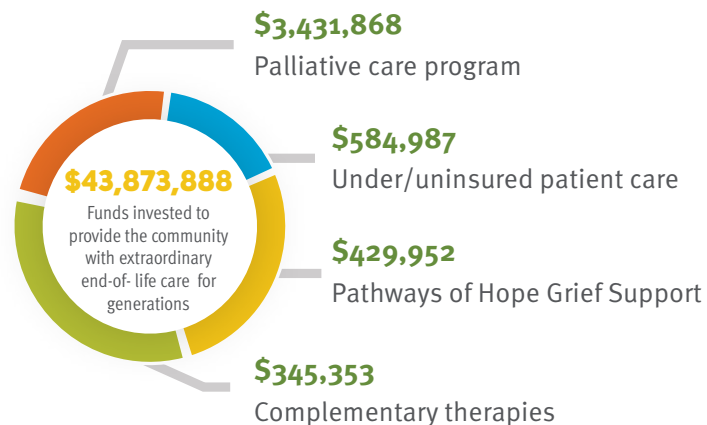
\$1,851,119

Income from investments

\$3,876,410

Net contributions from the community

\$53,822,782 Net funds received for patient care



\$5,410,547

Contributions from the community

\$40,224,746

Expenses related directly to care

\$8,676,421

Expenses in support of care

\$4,792,160

Programs and services to the community

\$53,693,327 Total expenses to provide care to patients and families

“Your support allows us to provide extraordinary care and special touches like complementary care for our patients and families.”

-Lori Poelking-Igel, Exec. Director, Hospice of Dayton Foundation

Legacy Circle

Our Legacy Circle donors have designated Ohio's Hospice of Dayton as a beneficiary in their estate plans. We are grateful for their future gifts and their generosity in support of our mission.

Pauline E. Agne	Florence Bonner
Anna G. Alcorn	Ethel Boomershine
Frank J. Aldora	Phyllis Jean Boyd
Esther C. Aleshire	Robert T. Brandenburg
Kent and Teri Anderson	William F. Brodowski
Mary Rita Anderson	Ruth Brooks
Gloria M. Anticoli	William D. Brown
Helen C. Apgar	William K. Buirley
Wilda Arensman	Kenneth E. Bumgarner
Lucille Ashling	Mildred Buynak
Gregory and Patricia Atkinson	Julia A. Campbell
Marie S. Aull	Lena Cantor
Saundra Bane	Velma Carroll
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George Beam	John N. Chaney
Larry G. Beam	James Claude
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Dietrich R. Bieser	Henry W. Davis
Marion N. Bieser	Nancy S. Davis
Gregory L. Blatt	Richard Davis
Mary L. Bobbitt	Ruth Dawson

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Mary H. DeVoe
Mary M. Devoe
Arthur J. Dillon
Mary E. Ditmer
John M. Dix
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Louis D. Dorn
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Nora Duffy
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Virginia Evans
Thelma Fair
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Marjorie F. Finney
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Elenora Foster
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James V. Heck
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Susan Pax
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Genevieve E. Pietrzak
Lester A. Piper
Carolyn H. Polk
Louise Pratt
Mary E. Prugh
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Allen Rammelsberg
Merle Rammelsberg
Florence M. Rauch
Norman W. Redrow
John W. Reed
Emmett J. Richards
Rolland E. Richards
Ellen Rinsky
Charles E. Robinson
Inez Robinson

Irma Rosengarten
Alice L. Roth
Marshall D. Ruchman
Anna M. Ruhl
Bernice H. Sams
Marian J. Sanders
John A. Saum
Jamie Schade
Evelyn A. Schaefer
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Margaret L. Schell
Louise Scheuerman
Dorothy C. Schrock
Eugene P. Schwartz
Doris Searls
Egidio J. Settembrini
Allen Seymour
Paul E. Shank
Arreeta T. Shartzer
Harold Shaw
Marjorie Shell
Rowena Shouse
Mary C. Sigel
Marion J. Sleeth
Howard W. Smith
Oria J. Smith
Ray L. Smith
May E. Sortman
Donald M. Spindler
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James H. Stang
Janice L. Stanze
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Suanne Stockstill

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Margaret D. Stump
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Marguerite D. Sucher
Christine M. Sweetman
Helen Elenora Szabo
Jerome Tatar
Alice B. Thatcher
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Hazel Vernier
Kim Vesey
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Blaine West
Mildred L. White
Neva E. Whitmore
Mary Jane Willman
Jerry R. Wilson
William F. Wodrich
Ernest Wood
Fonda B. Woodford
Yetta Zahler
Mildred C. Zamiska
June K. Zehring
Margaret K. Zehrung
Jerold H. Ziegert

Hope Society

The Hope Society supports unique programs for our patients, families and the community including Pathways of Hope grief support services, Innovative Care Solutions Palliative Care, the Hope Fund emergency assistance for patient needs, complementary therapies such as music and art therapies, and indigent patient care.

Advantage Benefits Group
Merv & Joyce Alphonso
Kent & Teri Anderson
Greg & Patti Atkinson
Gary & Rachel Auman
Marjorie S. Bernhard
Heather & Todd Bolton
Robert H. Brethen Foundation
Champion Apparel & Promotions
Coolidge Wall Co., L.P.A.
Janice L. Culver & Eugene Kurtz
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David B. & Evie Freimuth
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Gosiger Foundation
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Franz & Margaret Hoge
David W. Kunke
Jeff Lycan
Thomas R. & Lois Mann
The Steven Mason Family
Pamela B. Morris & David Lemmon
Miriam & Jay Morrison

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Lois A. & Roger Sutherland
Jerry & Patty Tatar
Therapy Support, Inc.
Dr. Ruth Thomson Family Fund
Greg & Rebekah Toman
Kim Vesey
Amy & P.J. Wagner
Jack W. Whitmer
Dick & Mary Kay Wick

2016 Events:

Steins, Stems and Savories

Saturday, April 29

Golf Classic

Monday, June 5

Hairshow Outrageous 4

Wednesday, September 27

Remembrance Walk

Saturday, October 21

Bowl for Hospice

Sunday, November 5

5k Hospice of Butler & Warren Counties Remembrance Walk/Run

Saturday, September 9

Community and Corporate Partners Supporting Our Events

2016 Community Partners:

AAA Wastewater
ACCO Brands
Alpha & Omega Building
Services
Ameriprise Financial Rinehart
& Dayhoff
Applied Mechanical Systems
AT&T
Baker-Hazel & Snider Funeral
Home & Crematory
Breitenbach Anderson Funeral
Home
Buckeye Charters
By the Blade Salon
Calvary Cemetery
CareSource
Champion Apparel &
Promotions
Chapel Electric Co., LLC
Clark Schaefer Hackett & Co.
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Connor & Koch Life Celebration
Funeral Home
Coolidge Wall Co., L.P.A.
Daubenmire's Printing Co.
Dave & Pat Leff
David's Cemetery
Dayton Foundation

Dayton Physicians Network
Deloitte
Designs by Tonya
Dodds Monuments
DRT Mfg. Co.
Economy Linen & Towel Service
Co.
Emerson Climate Technologies
Exhibit Concepts, Inc.
Furst Florist
Garden Manor Care Center
Global Feeding Systems, Inc.
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Harrod's Designs Unlimited Inc.
Houser Asphalt & Concrete
Howard Michaels
Huntington Bank
Industrial Grinding Inc.
James Investment Research
Jan Culver & Eugene Kurtz
JBK Manufacturing &
Development Co.
Jet Express, Inc.
Kent & Teri Anderson
Kettering Health Network
Kori & Everhart Advanced
Dentistry
LCNB National Bank

Linda Poelking In Memory of
Jon Poelking
Linda Weprin Realty
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Marsh & McLennan Agency
McAfee Heating & Air
Conditioning
McGohan Brabender
Medline Industries, Inc.
Med-Trans, Inc.
Meijer of Kettering
Merrill Lynch, The Schade Team
MetLife
Miami Valley Worldwide
MidUSA Credit Union
Moose Lodge #73
New Horizons
Newcomer Funeral Home
Papa John's Pizza
Pierson Automotive, Inc.
Poelking Bowling Centers
Premier Health
Primetime Party Rental
Progressive Printers, Inc.
R.B. Jergens Contractors, Inc.
Reliable Electric
Richard Blessing
Rieck Services

Riffle & Associates
Robert H. Brethen Foundation
Salon EXP
Senior Helpers
Sinclair Community College
Special Occasions
Square One Salon & Spa
Stahl Vision Inc.
Thaler Machine Co.
The Notre Dame Club of Dayton-
Go Irish!
Therapy Support
Ti Cimone Full Service Salon
Tobias Funeral Home
Ulliman Schutte Construction, LLC
United Healthcare
Uptime Solutions
Wright State University
Foundation
Yeck Brothers Co.



Donations

Donor dollars and community-based partners are essential to our ability to extend exceptional support services to patients and families. The Hospice of Dayton Foundation is a sole-supporting 501(c)(3) organization formed to help secure funding for patient and grief support programs for Ohio's Hospice of Dayton® and Ohio's Hospice of Butler & Warren Counties.



Heirlooms Shoppes

Our Heirlooms Shoppes benefit patient care and services at Ohio's Hospice of Dayton. Gently used home furnishings, decorator items, collectibles, antiques and jewelry are available at discounted prices. The inventory is made up entirely of donated items from the community. Donations may be tax deductible. Free pickup and delivery services are available.

1413 Wilmington Avenue, Dayton, Ohio 45420
Telephone: 937.294.9200

Normandy Square Center
461 Miamisburg-Centerville Road, Centerville, Ohio 45459
Telephone: 937.435.1588



Special Events

Sponsorship is just one way to support our special events. Attendance and sponsor partnership participation are vital to our programs and services. Save the date for our upcoming events to help support our mission.



Volunteer

Volunteers are truly the heart of hospice care. From the beginning, volunteers have played a vital role as members of the hospice care team. Just like our patients, hospice volunteers represent all ages, religions and ethnic backgrounds. Each volunteer brings unique skills and experiences to the volunteer role of their choosing.

Find us online at:

www.HospiceofDayton.org

www.HospiceofBWCo.org



