

A PUBLICATION FOR OUR FRIENDS | VOL. 3, ISSUE 3 | SUMMER 2013

Skilled Caregivers are Key

"We will never forget the care we received from you and your special team of skilled nurses at Hospice."

It is difficult to find the words to express how grateful I am to ALL of you. I so admire you and your group of truly skilled caregivers. I can't stop telling others how wonderful your organization was to us and especially for the care of my Dad.



I would especially like to extend a special thanks to the following caregivers and hope you will pass on my compliments to them. All of them were super, but a few were exceptional with their unique and personal interaction with my family, and with my Dad.

Kim was my first experience with hospice care and we were in good hands. She was kind and caring and kept a constant eye on my Dad even while chatting with the family. Kim was there for two days in a row and fit right into our family from the moment she walked through the door and introduced herself. Many thanks to her for helping me brush up on my crochet skills.

Steve, what a guy! You have a gem there. Steve was great with my Dad and was able to communicate with him when the rest of us could not. He made my Dad smile with his funny remarks and quick wit. He has a great sense of humor, but doesn't lose sight that this end of life stage is a sensitive one. I loved the gentle way he would softly speak to my Dad assuring him that all was okay.

Neil, another great nurse! I was only there one of the nights he was there, but I especially liked the way he handled my Dad's care. He was never hesitant to discuss exactly what was happening and kept us informed moment by moment. My Dad was a bit agitated one night and Neil handled the situation with kindness.

Bob was there the one night that we thought Dad was leaving us and there again later that week Dad rallied back. He is a great caregiver, so in tune with all of us and our emotions.

Brad was there the final day with Dad. I am so grateful we had such an experienced nurse that long, long day. Brad was so alert to each and every change that afternoon. He was there for all of us...another gem on your team.

Please take pride in all that you did for my family, I will be forever grateful and will never forget that care we received from you and your special team.

-Robin Walker-Faircloth

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Kent Anderson, President/CEO

Healthcare Reform and Hospice

By Kent Anderson, President/CEO

As we continue to focus on the patients and families that need our services and expertise, we continue our mission of superior care and superior services to our community.

Healthcare reform is upon us, which creates uncertainty for all healthcare providers. While no one can say with confidence exactly how healthcare reform will affect hospice providers, of this I am confident: Hospice of Dayton and Hospice of Butler & Warren Counties will continue to focus on being the absolute best in delivering end of life care to our community. What does being the best hospice provider mean? I am confident it includes the following:

 Having and providing the most comprehensive continuum of hospice services to our patients, families and community

- Establishing and delivering the best outcomes in pain and symptom management for our patients
- Remaining community focused with programs like our Pathways of Hope and Innovative Care Solutions
- Establishing and maintaining the highest levels of regulatory compliance
- Recruiting, hiring, training and retaining the most expert staff, for every position in our organization
- Advancing our level of clinical expertise and services
- Being the best clinical and compliance partner with our community hospitals, ECFs, ALFs and physicians

Patients and families today have the same need to be free of suffering and to be assured of quality of life as those who benefitted from our services in the year of our founding, 1978. In the 35 years since, we have all learned to accept the life lesson that change is inevitable. As we continue to focus on the patients and families that need our services and expertise, we continue our mission of superior care and superior services to our community. We will continue, each day to work to be the best hospice in the country. We are Hospice of Dayton and Hospice of Butler & Warren Counties. 💋



Help Us Help Hospice of Dayton

We donate thousands each year directly to charities that you designate! To designate Hospice of Dayton (#286) as your favorite nonprofit organization for our 2013 Good Neighbor Program, please stop by Guest Services for a form or sign-up online at

www.dorothylane.com/goodneighbor

Unexpected Benefits of Living a Compassionate Life

Brenda C. Humfleet, President, Hospice of Dayton Foundation

Your gift to help others offers you unexpected benefits!

In the late 1950's my family and I lived in a big, square, two-story frame house on a tree-lined street in East Dayton. Milk, eggs and ice were delivered to homes by delivery men that became as familiar a sight as our next door neighbors.

An older couple, with no children, lived next door. The bedroom my sister, Pam and I shared looked out on their backyard. Often we would see their "ice man" stroll up the back sidewalk wielding big tongs that held a giant block of ice. The ice was deposited in the Richardson's icebox. We had a "modern" refrigerator, as did all our other neighbors. Pam and I would venture over to the Richardsons on "ice day" because Mrs. Richardson would chip ice into small pieces and pour cherry juice

from her home-canned cherries over the ice. What a treat!

While eating our cherry-flavored ice, we would listen to the Richardson's opera records. Mr. Richardson explained the stories associated with the music and his wife would show us how to make daisy-chain braclets. For years, Pam and I thought we were the ones who benefitted from these visits. When we were older, Mr. Richardson passed away. We stopped by to visit with his widow and we told her how much we appreciated the time she and her husband spent with us as young children. She smiled and replied, "Oh, my dears, I want to thank you for allowing us to be a part of your life. We loved to hear your giggles and see your cherry-stained smiles.



Brenda C. Humfleet, President, Hospice of Dayton Foundation

We would have been so lonely if you had not stopped by to visit." The generous gift of their time and attention made sweet memories for two little girls.

Hospice of Dayton did not exist when the Richardsons needed end of life care, however, when I make my gift to Hospice of Dayton, I feel like I'm "paying forward" their gift of kindness. When considering how you would like to help others who are facing life-limiting challenges, I hope you will see the benefits associated with giving your time through volunteerism or giving a gift in support of our services that are delivered with compassion and received with appreciation by patients and families. A gift to help others offers unexpected benefits. Thank you. \checkmark



Hospice of Dayton Honored

2013 Better Business Bureau Eclipse Integrity Award

HOSPICe of Dayton was honored as the large non-profit recipient of the 2013 Better Business Bureau Eclipse Integrity Award, designed to acknowledge Miami Valley businesses and nonprofits that model ethics, honesty and integrity for the community. The commitment of Hospice of Dayton to these concepts is reflected in the core values, policies and high standards central to organizational policies and practices.





Left to right: Dr. Timothy MacLean, Dr. Wendy Schmitz (above and inset photo) Community Volunteer and RN, Colleen Postel

Easing Suffering in Ecuador

By Vicky Forrest, Director of Mission & Public Information

Hospice of Dayton skills serve South America mission.

10 Hospice of Dayton mission to ease suffering and pain was extended to Ecuador this winter. Dr. Wendy Schmitz, Dr. Timothy MacLean and RN Colleen Postel joined a total of 29 Dayton area volunteers who participated in the mission trip. Over the course of eight days they addressed medical needs ranging from ear infections to a stab wound, and patients ranging in age from newborn to 96. The excursion was coordinated by Fairhaven Church in Ohio and an Ecuadorian church with involved volunteers from the Dayton area and from Indiana and California. Dr. Schmitz was impressed with the organization of the clinic. "We saw almost 3,000 people and there was no chaos. Each of us had an interpreter who helped us converse with patients. There were 50 volunteers who helped in directing patients from one service to another to make sure their needs were met." Two brothers they treated had both sustained burns when they were playing with gasoline that ignited. A 96-year old lived in a one-room shack with a gravel floor and no bed. One man was fleeing an assault and ran into the clinic with fresh stab wounds. Earaches and toothaches were common among the children. Nutritional shortcomings have taken a toll on the entire community.

Schmitz was grateful for the support the group was able to provide to address those needs. "Thanks to donations from Hospice of Dayton and Hospice Pharmacia, we were able to provide Children's Tylenol and Ibuprofen in the pharmacy we set up. Between Miami Valley Hospital and Kettering Medical Center, 60,000 multi-vitamins were provided for adults

and children."

Little Things Mean A Lot

Every day I go home with a new snapshot of something special that happened in our Hospice House.

"I have a Guardian Angel for you made by our wonderful volunteers." Our patient's eyes glistened with tears as the beaded, beribboned and winged shell found a place of honor in his room. "Honey, here's to our last New Year's Eve together" from a patient's spouse toasting with the wine and cheese shared in our Hospice House that night. "My husband was so impressed with the crocheted lap blanket he received I am preserving it in a keepsake box, and put his thumbprint on the tag that came with it."

Ambassadors put fresh flowers in patient rooms to brighten their day; drivers deliver birthday and anniversary bouquets and cakes to honor the event, we even provided 100 cupcakes to celebrate a 100th birthday.



Left to right: Charles Douglas and Tamis Amor Moser

These are but a few examples of the special moments created daily for our patients and families by the volunteers of Hospice of Dayton. In 2012, four Gifts from Loving Hands groups hand crafted over 4,348 patient comfort items, plus 45 business and community groups contributed many additional gift items and services.

If you are interested in volunteering your time to enhance the lives of the patients of Hospice of Dayton, we provide several training opportunities a month. Please contact our Volunteer Services Department at 937-256-9507, ext. 1163.





Drawn Together

By Jonathan Haag, LISW-S, ATR-BC, Pathways of Hope

Drawn Together, the new art-based grief group, provides the opportunity for individuals and family members to make art with others.

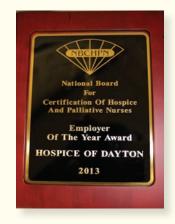
This group is part of the new Art Forever After program. The art activities are designed to enhance the expression of grief as well as art that cherishes the memories of the deceased loved one. Different art media used include scrapbooking, drawings, ceramic and painting projects. One doesn't have to be "artistically gifted" to make art or benefit from this innovative group. As one adult participant recently commented "I'm no artist, but I really made some nice things." Nine children, six teens and 14 adults participated in the recent spring installment.

Hospice of Dayton is collaborating with We Care Arts to provide this art based grief group in their art studio space. We Care Arts is located at 3035 Wilmington Pike in Kettering. *Drawn Together* will be offered in three month segments; February through April and September, 9th through November, 25th from 6:30-8:30 pm every Monday evening. This group is designed to be family friendly and multi-generational with ages 5 to 105 welcome. Facilitating the group will be Pathways of Hope's Board Certified Art Therapist, Jonathan Haag LISW-S, ATR-BC. *Drawn Together is* free, but registration is required, please call Pathways of Hope at 937-258-4991 to register. Please consider joining us this fall.



Hospice of Dayton Recognized

2013 NBCHPN® Employer Supporter of the Year Award



The National Board for Certification of Hospice and Palliative Nurses (NBCHPN®) has announced that Hospice of Dayton in Dayton, Ohio is the recipient of the 2013 Employer of the Year Award. The honor was presented during the NBCHPN® Certification Recognition Luncheon held at the AAHPM/HPNA Annual Assembly in New Orleans, Louisiana.



In Memory of Our Loved Ones

Appreciation for the service Hospice of Dayton provides.

Each year we give family members an opportunity to honor or memorialize loved ones by participating in our Memorial Day mailing. Listed on the following pages are these special remembrances. Loved ones being recognized are printed in green with the names of those who are honoring/memorializing them appearing below in black.

Thomas Adkins Margaret "Peggy" Ahlfeld Anne Gay Hutcheson Albers

Daniel Hutcheson

Beatrice Ambrico

Tony A. Anderegg Kimberly Shupert

Mary E. Anders

Jim & Kim Cheatham

Eric C. Anderson Sean I. Anderson

Robert Anspach

Doris & Ralph Apel

Suzanne & Bill Solarek

Esther Arnett, Loving Mom Robert Arnold

Jack & Mary Lou Schauer Penny Ashburn

Rikki Gessaman

Donald Ashurst

Tim & Dot Weaver Rick & Terri Young

Gladys Audas

Beverly A. Baker

Darla & Phil Carl, Jessica &

Alyssa Miller

Kenneth S. Baker

Darla & Phil Carl, Jessica & Donald J. Boehmer, Sr.

Alyssa Miller

Joan Ball

Doug Ball

Patricia Barrett

Linda & John Barrett

Dale Bashore

Sue Bashore/Boor

Patricia A. Baxter

Patricia Yates, Daniel Yates

& Eli Yates

Nancy Beaumont

Cynthia Andrade

Glenwood K. Beckett

Rebecca Hagan

Susan Bartol Beers

Barbara Behnken

Nancy Raby

John P. Bene'

Judith A. King

Ellen Wiedemann-Berger

Iuanita Bever

David & Marion Kaufman Patricia Ruth Brooks

Helen Bieniasz

Joseph E. Bieranowski

Mark, Patti & Diana

Middleton

Charlie Birtle

Bob Collett

Anthony Paul Black

Irita & Ted Black

Esther Blakeney

Tom & Kelly Johnson

John R. Blankenship

Blankenship Family

John & Ruth Blankenship

Blankenship Family

Mildred Blossom

Russell Blossom

Mrs. Donald J. Boehmer, Sr.

Tim Boehmer

Camay & Charley Boesch

Mr. & Mrs. Richard Boesch

Henry V. Bohannon

David V. Bohannon

Roger Boor

Sue Bashore/Boor

Wanda Boswell

Jennifer Holland

Janis L. Bradford - Mom

Cindy & Woody Schuster

Mark Bradford

Clarence M. Bradley

Doris Bradley

Brook Brandewie

Robyn O. Jepsen

Carroll Brewer

Ethel (Roberts) Broaddus

Frances M. Roberts

Elaine Routzohn

Carolyn K. Brown

Elaine Baker

Donna Sue Brown

Your Mother

James Otto Brown

Susan E. Turner

Richard J. Bruchs

Dr. Gregory J. Bruchs

Dorothy A. Buffin

Kenneth G. Buffinger Swede & Elaine Bultman

Joel & Connie Kempton

Mary Susan Bunger

Julie Harris

Richard E. Burger Gerald W. Burgess

Leslie Meyring

Elizabeth D. Burgess Sophie Burgess

Robert A. Burgess

Leslie Meyring Bernard Burke

Marie Thompson

Frances Burkett

Kent Burkett

William T. Burlile

Imogene & Bob Smith

William J. Bustard

Beatrice B. Bush

Patricia & Jerry Crawford

Sue Barker

Jerry & Myrtle Edens

Donald A. Butts

Mark & Vicki Priaulx

Charles R. Carnes, Jr.

Michael, Cherie &

Gillian Rebar

Ruth Carnes

Charles E. Carter Family

The Hulls

Ricky Carter

Billy & Sandy Anderson

Norman Cary

Juanita & Bob Wehrle-

Einhorn

James B. Cash

Diana Cash Lennon

Dale Cashman

Sue & Bill Mann

Donnie F. Charlton

Sandra S. Charlton

Moo Chin

Rose Chin

Freida Chitwood

Bob & Lila Harlett

Matthew A. Clayburn Darrell Daws Clara A. Frye Carl Eppers Jenny Daws Robert J. Clement Patricia Briggs Janet E. Dickinson Stan Clever Freda Dayton Herb Estes Victoria "Tory" Fryman James & Donna Martin Myrna Cunningham Evelvn Kreitzer Marion & Jane Zwolski Doris Clever Thomas de la Aguilera Helen & William Evans Helen J. Fussell Pilar de la Aguilera James & Donna Martin Larry Fancher Rebecca Shafer Julie Zeller Richard "Wayne" Garman Charles Coffey Betty Jane Dean Frank & Wanda Pospisil Bradley & Rayanna Dean Robert "Bob" & Janet Farley Connie Howarth Robert & Beulah Cohen Daniel A. DeAngulo Barbara Ann Kubiszak Nolan "Tom' Garrett, Sr. Robert Cohen Donald N. Deaton Janey Ruminski Pam Hutchison Sarah A. Ward Mary Beth Stradinger Sylvia L. Garrett/Ashworth Lyda Cole Linda Hoffman Hattie Farrell William D. Ashworth Mary I. Deaton Paul Coleman Sarah A. Ward Mvrna Fasnacht Rosemary & Gene Garrison Barbara Collins Robert N. Deaton Adella Feldman Mary Alice Geraghty Bonnie & Chuck Izor Sarah A. Ward Kathy Feldman William I. Gharst Mike Collins Lucia Felix Iean Gibson Mary M. Deemer Thelma Candler Curtis V. Thomas Carol Lewellen Susan Skarzynski Clifford S. Colson, Sr. Josephine C. Ferreiro Peggy Gibson John C. Deis Calvin T. Colson Michael & Joanna Beam Millie Biggers Joan Colfer Gier Clifford S. Colson, Jr. Ian DeMille Paul Firment Kathy Parks Calvin T. Colson Phyllis Stewart & Family Eleanor Firment Betty L. Gifford Ida Colson **Bud Dickerson** Lynn Flanagan James R. Brown & Calvin T. Colson The Dickerson Children Linda Hoekstra Donald L. Martin Homer L. Conley Ioe Dickey Kevin D. Foland Steven Gillenwater Orene Conley Phyllis Pence Doug & Mary Foland Ruth Gillenwater Rita C. Dierkers Marie Girton Charles L. Copeland Houston R. Foreman Charlene Copeland Ruth Wiles Phyllis J. Cartwright Mary & Ron Glaser Roy W. Copeland Elizabeth June Dietz Mr. and Mrs. John Foydl Sue & Bill Mann Darlene K. Ferris Elyse A. Coffey Mary & Danny Hickle Mary Fecke Juanita Cornelison Doris Dinger Albert "Dutch" France Ray A. Glaze Ron & JoAnn Cornelison Joseph F. DiSalvo Shirley France & Family Doug & Kay Deal Vivian Juanita Cornelison Lee & Debbie Elwood Denise E. Goeckel Irving Frank Hilda Cowan Scott & Tina Stewart Vicki & Beth Freyvogel Charlotte M. Goodpaster Betty Domansky Arthur Cowan Ruth H. Frank Sharon & Ken Jones Mozella Crawl Joseph C. Doty, Jr. The Branham Family Maurice Gordon Billy & Sandy Anderson Herman & Ann Frankart Helene Paula Gordon Susan Doty Richard G. Downing Elaine Carole Crippen Julie & Randy Roach Rosemary Gossage Douglas Fritz J. Patrick Crippen Edward H. Frantz Michael & Vickie Cordie Frances Downs L. Virginia Frantz John R. Goth Sylvia Croop Harold C. Croop Suzanne Edwards Howard Downs Oliver I. Freeman Edith Crowe Marion Driver William E. Freeman & Richard Goubeaux Russell Crowe Jack E. Drumm & Marie R. Drumm Vivien Hoke Emily Hajec Terry Drumm Ralph Grashel Linda Cupp Jean Fremgen Andrew L. Fisher Ken & Ruth Lewis Betty Lou Dufford Brickner Rose M. Morrisey Roy Daniels Kim Anderson & Jeanne C. Frey Charles Gress Kim & Mike Duncan Ron Anderson Fred & Carol Treadway Grandma Grewe Love, Tina & Kathy Evelyn M. Daub Margaret Duncan Mary Friedman Janet Daub Penny Dykes Lil Winnegrad Marjorie D. Grim Virginia Taylor Daugherty Janet Pace Everett R. Frizzell Theresa Wilson Rosalie & Harry Einhorn Gregg H. Taylor Sandra Sundermeier Betty Jo Gross Helen Cohen Ruth E. Frizell Dolores Wilson Lillian C. Davenport Earl Ellis, U.S.N/WWII Charles E. Davenport John Frizzel, Jr. Fred & Virginia Halteman

Steve & Chery Halteman

Dennis Tom

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Sasha Smith

Michael G. Leesman

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Marty Philips

Becky Turner &

David Williams

Billie R. Williams

A Memorial Dedication

By Dona Vella, Director of Grants & Special Events

Hospice of Dayton held its first memorial dedication in two years on Sunday, April 28, 2013.

There was standing room only for the more than 200 people who had purchased either a brick or plaque as a way to remember and pay tribute to a loved one. The dedication program included music and prayer led by our Chaplain, Mollie Magee, and, Debbie Holt, a bereavement counselor from Pathways of Hope. As the names of the individuals being remembered were read, each person in the audience received a special glass heart to commemorate the day. At the end of the program, family and friends were led to the appropriate area of the grounds to view their loved ones' memorial brick or plaque.

We currently have two new Memorial Plaque sculptures, which are located behind the Hospice House on Wilmington Avenue. As you can see from the photo, there are three plaque sizes – small, medium and large.



The cost and size of these plaques are as follows and are currently available:

Small (4" x 6") \$150 Medium (5" x 7") \$225 Large (6" x 8") \$575

If you would like more information about purchasing a Memorial Plaque for a loved one, please call Marsha Bernard at 937-723-2895 or email mbernard@ hospiceofdayton.org. Our next dedication will be Sunday, October 13 at 1:00 pm.



Margi Polites and Mary McDonald

Thank You To Our Friends

By Dona Vella, Director of Grants & Special Events

FOr more than a decade, The Greek Orthodox Ladies Philoptochos Society has supported Hospice of Dayton by donating the proceeds from their annual plant and flower sale to us. The hard work and generosity of these women help support the extraordinary care and services that Hospice of Dayton provides its patients and their families each and every day of the year!



Hospice of Dayton Journey is published quarterly for patients, families, staff members and friends of Hospice of Dayton, Inc.

Kent Anderson, President/CEO Brenda Humfleet, President Hospice of Dayton Foundation









Hospice of Dayton meets the Better Business Bureau of Dayton/Miami Valley Charity Standards.

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