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Volunteer Services Welcomes Two New Staff Members in June

Krissy Barker, Volunteer Data & Office Management Specialist, and Tish Kemp, Volunteer Recruitment and Training Specialist, joined the Volunteer Services staff on June 20. The entire department was reorganized, balancing the responsibilities of the four staff members and director and positioning Volunteer Services for increased growth of services as the census of patients grows.

Krissy Barker Coordinates Data, Office Management

Krissy Barker is the new Volunteer Data and Office Management Specialist. This is a newly created position, in which she coordinates the volunteer application process, the volunteer database, and the workroom volunteers in completing department requests.

Krissy has a Bachelor of Music degree from Wright State University. She has been a manager for AAA, program director for First Presbyterian Church in Troy, and the youth director for First Presbyterian Church in Greenville. Her father is a hospice chaplain in Kentucky. She resides in Troy.

"I am absolutely delighted to be joining the Hospice of Dayton Volunteer Services department!" said Krissy. "I have so enjoyed getting to know some of you already and look very much forward to meeting and working with each of you. I am excited to be a part of this very important work. I admire each of you for the time and heart you put into your volunteer work here. What a blessing you are! Thank you for all you do, and again, it is my pleasure to be here."



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Tish Kemp To Recruit, Train Volunteers

Tish Kemp is the Volunteer Recruitment and Training Specialist. She will be expanding our volunteer recruitment efforts and coordinating classes for volunteers.

Tish has a MS in Education from the University of Dayton and a BA in Management/Marketing from Capital University. She has been a substitute teacher for Centerville City schools, an adjunct faculty member for Sinclair Community College, and a Project Manager for Whirlpool Corporation.

Tish, her husband John, and three children, Logan, Sidney, and Shelby live in Centerville.

"I am so excited to be a part of the Hospice of Dayton family," said Tish. "It has been a great pleasure getting acquainted with many wonderful volunteers. I'm looking forward to meeting the rest of you. The care and compassion you provide are what make Hospice of Dayton such a unique and quality experience for so many families. Thank you for your generosity and passion to serve. You make all the difference!"



Director's Discussion

Miriam Morrison, Director of Volunteer Services

Hospice House Serves as Special Home to Many

The word, hospice, comes from the same linguistic root as hospitality and can be traced back to medieval times when it referred to a place of shelter and rest for the weary or ill travelers on a long journey. People opened their houses to travelers and served them with hospitality.

When Dame Cicely Saunders founded the first hospice facility in a residential suburb of London, England, she called it St. Christopher's Hospice House and opened it so that terminally ill patients could find peace, comfort, and hospitality at their end of life journey.

The dictionary defines a house as "a building that serves as living quarters for one or a few families...a place of shelter and refuge." Our Care Centers will now be known as Dayton Hospice House and Lorelei's Place Hospice House, because we are a place of shelter and refuge for patients during their end of life journey.

What makes a house a home are the people who provide the hospitality to any guests who are welcomed. Our staff and volunteers make this a special home for patients and families.

Our Hospice Houses are...

...*a place of comfort*—where the patient receives pain and symptom management.

...*a place for family*—where families come together in love.

...*a place of joy*—where patients celebrate their lives with their families, remembering special times.

...*a place of friendship*—where friends come to visit friends and enjoy the fruits of friendships that have lasted decades.

...*a place for peace*—where patients and families find acceptance at the end of life.

Peace...

does not mean to be in a place where there is no noise, trouble, or hard work. It means to be in the midst of those things and still be calm in your heart.

—Anonymous

Thank you to all the volunteers who help the staff make our Hospice Houses a home for patients, giving them the shelter of your comfort, care, compassion, and companionship.

Betsy Fox's Office Moves To Staff & Team Center

Betsy Fox, Volunteer Placement Specialist, has temporarily relocated her office to the Team and Staff Center at Hospice of Butler & Warren Counties until November when the new Volunteer Services suite is completed. She continues to fill volunteer requests for Care Partners, Coming Home, and the Hospice Houses. Her extension remains the same 256-9507 x1162.



Hospice of Dayton Dedicates Labyrinth

The Dayton Hospice House labyrinth was dedicated July 6 in honor of the 10 years of service by former President and CEO, Deborah Dailey. It is a living legacy to her leadership and commitment to exemplary care for patients and families.

Labyrinths have been in existence for over 4,000 years and are found in almost every major religious tradition. Patients, families, and visitors will enjoy this labyrinth for reflection, meditation, prayer, and comfort.



Deborah Dailey thanks everyone for this special honor at the dedication.

Roz Klein-Nelson Serves 30 Years as Hospice of Dayton Volunteer

Volunteers were a key part of the early years of Hospice of Dayton and the vision to give the community a special place for the end of life journey of patients. Sharing that vision was a special volunteer, Roz Klein-Nelson, who joined the efforts of the founders in 1981. Roz was recently honored for 30 years as a volunteer and for helping to lay the foundation of service that Hospice of Dayton has given to Dayton for 33 years.

Each One, Reach One, the personal recruitment initiative of Volunteer Services, was alive and well in 1981. Larry Glickler, then a young 25 year old funeral director, recruited Roz to serve on the Board of Trustees.

She fondly remembers those early years when Hospice of Dayton was housed in a wing of St. Elizabeth Medican Center and much of the work was done by the working Board of Trustees.

Emphasizing the importance of hospice care, Roz said, “When I was three, my mother died. Back in those days they did not have hospice, and it was harder for people to care for their loved ones. We saw a need for the community to create a hospice in Dayton, and we pursued it. During the end of life, it is so important to have nurses come to the home, always focusing on the needs of patients and families.”

As a graduate of University of Akron and the University of Dayton in gerontology and counseling, Roz worked at Good Samaritan Hospital as Patient Advocate in Gerontology for 23 years.

Roz remembers working with volunteers Marcella Hager, Pam Stephens, and Larry Glickler, who were honored for 30 years in 2009 and 2010.

“I remember when we bought the land on Wilmington Avenue and built Founder’s Hall, which is Colp today. I read a special poem I wrote for the dedication. This was a highlight of all our work,” said Roz, as she smiled with pride as she recalled the early days.

While at Good Samaritan Hospital, she was instrumental in forming bereavement groups and chaplain services, as she worked with all faiths, including the Jewish community, which she represented. She brought this expertise to Hospice of Dayton as bereavement groups and chaplain services were started.

Roz was also a pioneer in bringing musicians to play instruments for hospice patients and encouraged pet therapy by bringing her own dog, Nappy, to visit patients.

In her 30 years, she has served in various capacities as a member of the Board of Trustees and on many committees to help make Hospice of Dayton the premier hospice it is today.

“We served where we were needed,” she said. “When I see everything we did, I am so proud.”



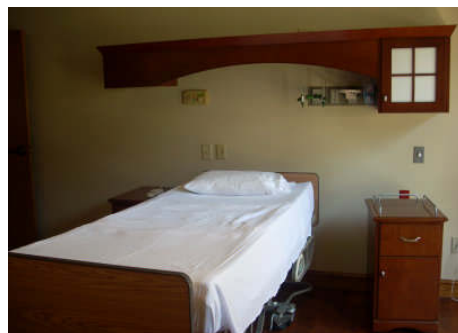
Roz Klein-Nelson will also be honored with other pioneers of Hospice of Dayton at *Savor the Moment Style Show and Luncheon* on Friday, September 16, at Sinclair Community College Ponitz Center.

Dayton Hospice House Refresh Project Continues

The refresh work at HOD reflects our commitment to the community that donates so generously to support our mission. The work being done will enable us to better serve patients and families and create an enhanced working environment for staff.

Hospitality upgrades include the creation of patient care suites with comfortable furnishings. New music and laser light technologies will create a more soothing and relaxing atmosphere for patients. Furnishings and suite accessories have been selected to establish high hospitality standards for family members and visitors.

Design elements are being included to improve way-finding and to enhance the safety and security of patients, families and staff.





Spotlight on Volunteers

Each quarter volunteers and their special services will be highlighted for Hospice of Dayton and Hospice of Butler & Warren Counties

Volunteer Opportunities

Community Ambassadors Needed to Tell Our Story

Would you believe that many people in our communities are not aware of the quality services that Hospice of Dayton/Butler & Warren Counties provide to our patients and families?

Community Ambassadors are needed to give information about our services, share stories, and sometimes lend a supportive ear. We provide these sharing opportunities at community health fairs and meetings such as Rotary Clubs, Priority Boards, social and church groups. These events can be in one, two, or three hour shifts. We will work with your schedule.

If you enjoy meeting and talking with people and want to let them know how we can support their family through a challenging time in their life, we would love to have you as part of our team.

Please call Lisa Rucker 256-9507 x4436 to serve.



John Jessup, Community Ambassador, invites you to serve.

Ambassadors Needed To Escort Guests

During the Refresh Project, with hallway closures and the relocation of many offices, more Ambassadors are needed to escort visitors to their destination. Please call Linda Corey Simpson, 256-9507 x1163, to serve.

Gator and Pam Esken Serve at Lorelei's Place

After enduring abandonment just before Hurricane Katrina and the threat of euthanasia at a shelter, 10 year old English Lab Gator Esken has made a unique journey to become the loving pet of the Esken family and a loved therapy dog at Lorelei's Place Hospice House.

"Gator's temperament is wonderful, and I knew that he was destined to be a therapy dog," said Pam Esken, his owner. "One of our most memorable encounters was when we met Lucy, a chocolate Lab that belonged to a hospice patient. Gator seemed to sense that Lucy was sad and he went over and laid beside her. It was as if they had always known each other."

Lucy was later donated to Lorelei's Place. During her transition as a resident dog, Lucy lived with the Eskens, making the bond between Lucy and Gator even stronger. Now they visit patients together.



Pam and Gator visit a patient.

Pam has worked 32 years for the Air Force, managing a security program. Gator was certified as a therapy dog in March 2010 by Therapy Dogs International, and he and Pam started volunteering in November 2010.

Swabbs Entertain at Dayton Hospice House

Patients, family members, and staff often sing along with Blain and Brian Swabb as they entertain at the Dayton Hospice House. Coming from Greenville, Blain and Brian have been serving as volunteers for 12 years.



Blain and Brian Swabb

"When our brother-in-law passed away under home hospice care, we were so impressed with the care he received," said Blain. "We've been coming here as volunteers ever since then."

As youngsters, identical twins Blain and Brian Swabb, started their musical career. Brian got a guitar when he was nine years old, but it wasn't until they were 11 years old when Blain got a mandolin. As teenagers, they already were entertaining as professional musicians.

On July 1, they celebrated 39 years as Spittin' Image, the name of their group. They play Top 40, country, gospel, and classic rock and roll, helping patients and families reminisce with songs spanning the decades. They have entertained audiences in the Midwest, East, and South and have opened for nationally known groups such as Larry Gatlin and the Gatlin Brothers.

A recent patient told a staff member that when she requested an oldie, Blain and Brian played *Pretty Woman*. She beamed at being "serenaded."