

THE HOSPICE OF DAYTON **Volunteer VISION**

THE HOSPICE OF BUTLER & WARREN COUNTIES

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Volunteer Services to Move to Roll Hallway in November, 2011

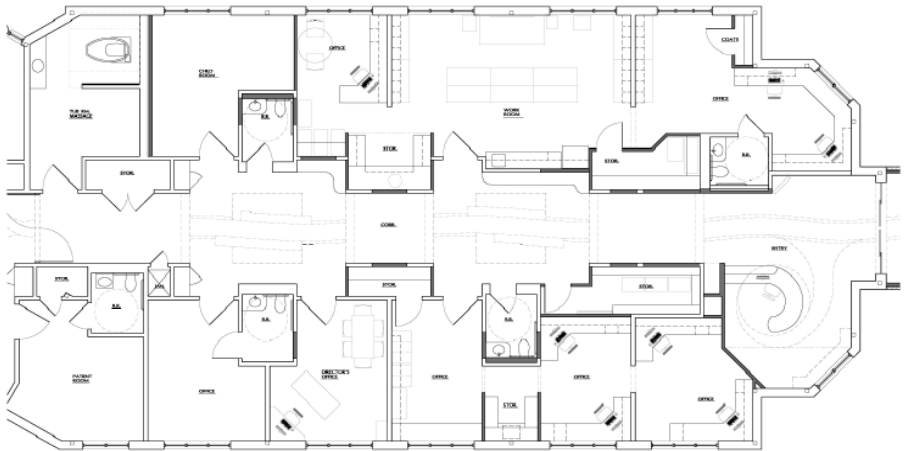
As Spring rains refresh our environment with lush green lawns and plants and wash away the dormancy of Winter, the Dayton Care Center is launching Project Refresh, giving the Dayton Care Center a fresh new look for patient rooms and reorganization of office spaces. As part of this remodeling, Volunteer Services will have a new home in November when it moves the Volunteer Workroom and the Volunteer Services offices to a custom-designed area in the hallway located at the Roll entrance.

Brown and Bills Architects have been working closely with the Volunteer Services Staff to design a workroom and offices to fulfill the expanding needs of all departments.

Work stations are designed for assembly of packets for admissions, patient handbook, Crisis Care, and Pathways of Hope. Expanded stations have been designed for duplicating and mailing preparation, laminating department signs, editing Life Celebration DVDs, calling at two phone areas for departments, business, entering data at two computers, and making care kits, kids packs, and crafts for patients.

Storage is expanded to meet the monthly donations of blankets, pillows, stuffed animals, walker bags, chemo hats, sachet pillows, and craft supplies. There will be easy access for volunteers and staff to get items for patient hospitality.

The Care Centers Volunteer Specialist will be at the one end of the workroom for easy access for the volunteers at the Care Center. Opposite the workroom will be the Director's office, all volunteer files, and space for four staff members as the department expands to meet increased requests.

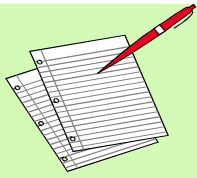


Construction Schedule

**Volunteer Services Hallway
August 8-November 9.**

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Director's Discussion

Miriam Morrison, Director of Volunteer Services

In Helping Patients with the End-of-Life Journey, Volunteers Grow, Change, and Really Live

As I reflect on the caring relationship between volunteers and patients, I am reminded of the story of a man who was hiking in the Chugach mountains of Alaska and realized that a severe blizzard was approaching. He hurried toward a village, but the blizzard that overtook him was so furious that he could hardly see two feet in front of his face. The blowing wind knocked him from his feet, and he lost all sense of direction.

Soon darkness closed in, and after what seemed like an eternity of wading through deep snow, he collapsed with exhaustion. As he lay there, he thought he heard the sound of a whimper. He crawled toward the sound and soon found a cold, frightened puppy that had apparently gotten separated from its mother.

The man picked up the puppy, held it close, and rubbed its feet, legs, and sides in an effort to warm it up. Throughout the night the man ignored his own discomfort and danger and focused on keeping the puppy alive. The next morning the rescue team from the village found the man and dog cold but alive. They discovered that by working to keep the little dog alive, the man kept himself alive as well.

Volunteers at The Hospice of Dayton/Butler & Warren Counties are called to serve others, partly because the patients need help with their Plan of Care, but perhaps more importantly, because in serving there is growth and change. As volunteers give of themselves, they begin to really live.

Volunteers become servants, and life becomes even more beautiful. I am learning first hand from the stories on how you are making a difference.

- Several patients had been agitated in the IPU, until one of the volunteers came into their rooms and sang as he played the guitar. The care staff was amazed how the patients calmed down after hearing the songs.
- A patient had all but given up on life until he was assigned a volunteer. The patient and volunteer found out that they had fishing in common. Each time the volunteer visited they shared fishing stories and even favorite lures. The family noticed that he looked forward to the volunteer visits and was happier than he had ever been during his end of life journey.
- One volunteer, who is legally blind, makes around 15 quilts a month.
- One Caring Teen baked a cake for a birthday, and it touched the patient so much to know that we remembered his birthday.
- A 91-year old volunteer with limited eyesight weaves 65 small baskets for favors for patients once a quarter

Thank you for helping patients and families survive the “blizzards” of their end of life journey with your service. Little things make such a big difference!

New Staff & Team Center Opens by Lorelei's Place

The Hospice of Butler & Warren Counties is expanding with a newly-purchased Staff and Team Center for staff offices, volunteer training, Interdisciplinary Team meetings, bereavement counseling, and staff meetings.

A Memory Garden will also be added in the coming months.



Left-Lorelei's Place, R—New Staff and Team Center

Refresh Project Shows Progress in May

Staff and volunteers are noticing changes at the Dayton Care Center each day.

- The labyrinth and summer house, designated for patient smoking, are completed, ready for landscaping.



- Work began on April 18 on the patient rooms and hallways and is scheduled for completion in July.
- Construction is scheduled for May 16-Sept. 15 on Shaw upper level for a new lobby and offices.
- The Roll Entrance will be closed June 6-November 9 to build a covered entrance for ambulances, a new entrance, the new volunteer workroom, new offices for Volunteer Services, and a lower level connector.

Volunteer Services Honors 112 Volunteers for 604 Years of Service

3 Years



Row 1—Debbie Goldberg, Rebecca Neufarth, Rose Marie Brown, JoAnne Orihood, Barb Blauman, Mary Ann Barrett, Linda Bany, Billie Grote, Keiko “Kay” Morgan, Taylor Soulati

Row 2 - Helen Doane, Bonnie Griffis, Jean Cochoy, Betty Lewandowski, Paula MacIlwaine, Jackie Anderson, Jan Rardon, Sandy Rex, Kathy Shroer, JoAnne Powell

Row 3—Teresa Marsee, Norman Pearson, Conny Poole, Patti Pursley, John Jessup, Ron Wyss, Corene Taylor

Not Pictured—Craig Armstrong, Gary and Paul Beiser, Robert Brethen, Holly-Campbell-Bradley, Pat Chapman, Marvin Clark, Kathleen Colclasure, Lor Ann Cook, Rose Dawson, Dan Erlandson, Bill Gaver, Lynda Hoffman, Debbie Jones, Chris Kilian, Judy Lee, Carol Levitan, Tori Lykins, Cathe Mack-McGarry, Patrician Madden, Ken Masny-Bushman, Danny and Marilyn McPherson, Peggy Moore, Robert “Chip” Mues, Pat Peter, JoAnne Powell, Sephanie Robinson, Patty Schuerman, Ann “Bernie” Sietman, Debbie Sisler, Tess Smith, Wilma Southward, Denise Swick, Sally Williams, Christi Wilson

5 Years



Row 1—Sally Vanzant, Marsha Franklin, Connie Gover, Judi Green, Vicky Kocara, Linda Parrott, Ann Pearson, Judy Cole

Row 2—David Weckstein, Sandra Pierce, Carolyn Wimer

Not Pictured—Judith Cerar, Helen Christian, Clarita “Re” Duffin, Robert Engelbrecht, Lisa Hanauer, Judy Johnson, Kecia Johnson, Pamela Morris, Jan Painter, Marilyn Raeth, Claire Rodehaver, Liz Shultz, Toni Sprinkel, Lois Sutherland, Denise Siwecki, William Thaler, Greg Toman, Cheryl Trumble, Larry Zumstein

10 Years



Richard Jeckering, Don Ross, Nell Ross, Darlene Ferris, Martha Dils, Evelyn Dunnigan

Not Pictured—Gary LeRoy, MD, Carl Poling, Burnell Roberts, Beth Wolfe

20 Year Picture on p. 4.

Spotlight on Volunteers

Each quarter volunteers and their special services will be highlighted for The Hospice of Dayton and The Hospice of Butler & Warren Counties

Don and Nell Ross Make Serving a ‘Family Affair’

Prior to his retirement, Don Ross visited a close friend’s daughter, who was dying under hospice care at the age of 25. Through the months and years of visits, he witnessed the miracle of renewed health for Stephanie Lee, featured in The Hospice of Dayton newsletter last year. At this point he vowed to become a hospice volunteer.



Don kept his promise to volunteer in 2001 and even recruited his wife, Nell. They were honored at the 2011 Volunteer Banquet for ten years of service.

Don is one volunteer who has touched lives in many capacities—delivering patient supplies, transporting patients and loved ones, serving as a

Community Ambassador, Speaker’s Bureau, greeting visitors as a receptionist, escorting visitors from the parking lot in the new guest shuttle, and pinning military veteran patients.

“Pinning a fellow veteran is one of my most meaningful volunteer positions,” said Don, a retired Air Force Major of 20 years. “They are getting the recognition they deserve.”

Nell, a former English teacher, has served as a receptionist, office assistant, and visitor to patients.

“Volunteering makes me feel good,” said Nell. “It gives me a sense of worth.”

Larry Alkire Helps Everyone at Dayton Care Center

Not every volunteer at the Dayton Care Center can say that they help everyone. Larry Alkire can say that he does. He can be seen on a ladder and some times with a mask, similar to those worn by medical personnel. Though he is not directly working with patients, he’s part of a very important volunteer support team in making sure everyone has clean air by changing filters, changing light bulbs so people have good light, and keeping the sidewalks clean for walking and wheelchairs.

Since an early retirement from Standard Register as Director of Operations at the Computer Center, Larry has served since 1995, receiving his 15 year pin for service last year.

Larry has served in many ways over the years. Besides maintenance work, he served as a driver of the van to one of the remote sites of the past, worked as a bereavement volunteer, transported patients and family members, visited patients in homes and nursing homes, served on the Speaker’s Bureau, did fund raising, and pinned military veteran patients.

“I volunteer because I want to give back to the community,” said Larry. “Driving patients is special, because I hear such interesting stories. Listening to them makes a difference for me.”



20 Years



Matt Roll, Natalie Young
Not Pictured—Sandra Cline

Roz Klein-Nelson Receives 30-Year Award

Roz Klein-Nelson joins three other volunteers in the last three years in receiving the 30-Year award. She is a pioneer for The Hospice of Dayton and will be featured in the Summer Volunteer Vision.

Volunteer Opportunities

Ambassadors Needed To Expand Patient Care, Visitor Hospitality

Volunteer Services is increasing the number of ambassadors on each 2-hr shift at the Dayton Care Center.

Two-hour shifts are available Mon. 4-8, Tues. 2-8, Wed. 2-6, and Sat. and Sun. 10-8.

Hospitality has grown to include special moments for patients. Ambassadors help give patients added cheer with gifts made by various craft groups.

During the Refresh Project and the relocation of many offices, Ambassadors will help escort visitors to various offices.

Please call Linda Corey Simpson, 256-9507 x1163, to help serve.