

Volunteer Vision

Hospice of Dayton Volunteer Newsletter



Volume 2, Issue 1

Winter Edition

January, 2008

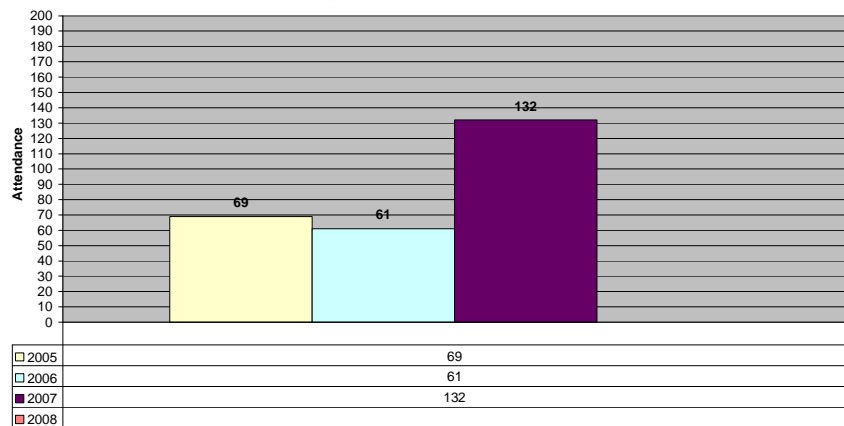
Volunteer Services Statistics for 2007 Break Records for Training, Hours

Volunteer Services announces breaking records for Orientation attendance and volunteer hours for one year. The Orientation attendance for 2007 was 132, and the number of hours served as of the date of this newsletter is **47,131**, exceeding last year's hours of 37,217. Hour forms are still being submitted for December.

In 2007 training was reduced from 18 hours to a 3-hour general orientation, held monthly. New curriculum includes Caring Angels for direct patient care and position training for Ambassador, Helping Hands, IPU Support, Receptionist, Speaker's Bureau, and Trainer.

The first Orientation was in March. Records for the two previous years showed an attendance of 69 in 2005 and 61 in 2006.

Growing Volunteers Orientation Attendance



Growing Volunteer-started in March 2007

Hospice of Dayton Announces Expansion

2008 will see the expansion of HOD services with the opening of a new in-patient center in Franklin to better meet the needs of HOD patients in the southern sector of our service area.

HOD will open a 12-14-bed in-patient hospice care center with private rooms to serve patients and families in Warren and Butler counties. The hospice center will provide patients and families with comfortable and relaxing amenities close to home and additional staff will be added to address patient needs. HOD grief support services will also be extended to families at no cost.

The project is envisioned as another option for end-of-life care for residents of the area served by the new regional medical facility, The Atrium. Projected dedication and open house will be in July.

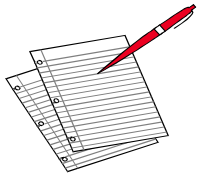
HOD President and CEO Deborah Dailey explains that "HOD's commitment to serving these communities began in 1993 and continues with this new facility, which we believe will be a valuable component in the comprehensive healthcare offerings that benefit the people of Warren and Butler counties."

HOD To Change Visitor Entrance

In the next few months construction will begin to change the visitor entrance to the lower level of Shaw. The current entrances in Shaw and Colp will be for employees and patients.

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Manager's Memorandum

Miriam Morrison, Manager of Volunteer Services

New Year's Resolutions for Volunteers to Keep

How exciting this time of year is with all the "newness" offered to everyone! When the clock struck midnight, and 2008 began, we all were given a gift of time with 365 new days, 52 new weeks, new sunrises each morning, new sunsets each evening, a new spring, a new summer, a new fall, a new winter, new relationships, and new opportunities to serve.



With all the newness also comes New Year's resolutions. Losing weight, exercising, getting more organized, and better time management are typical resolutions. By the time you receive this newsletter, some people will already have abandoned their resolutions.

I'd like to propose three simple resolutions for volunteers at Hospice of Dayton that can easily be kept beyond a couple weeks.

- ◆ Give at least one hour a week for volunteering- 52 hours to make a difference in a life.
- ◆ Grow as a volunteer with support by attending Volunteer Forums and the Stepping Stones seminars offered in 2008. (See next page)
- ◆ Renew your commitment to Hospice of Dayton by completing the required OSHA Update.

Some of Helen Keller's advice is so appropriate for us as we begin a new year.

Use your eyes as if tomorrow you would be stricken blind.

Hear the music of voices, the song of the birds, the mighty strains of an orchestra, as if you would be stricken deaf tomorrow.

Touch each object as if tomorrow your tactile sense would fail.

Smell the perfume of the flowers, taste with relish each morsel, as if tomorrow you could never smell and taste again.

Make the most of every sense; glory in all the facets of pleasure and beauty which God reveals to you.

May your new year be full of blessings for you as you continue to serve Hospice of Dayton patients and families in 2008.

Happy New Year!

Growing Volunteers Lists Winter, Spring Classes

The Growing Volunteers January-June 2008 catalog should have arrived in the mail in November.

Volunteers need to register now for various classes by calling **258-5536**.



OSHA UPDATE

Those volunteers who need the OSHA Update will be contacted by mail or e-mail and can register for one of the Updates, starting in March. (p. 4 catalog)

SPEAKER'S BUREAU

All volunteers, new or those currently serving, need to register for one of the newly revised Speaker's Bureau classes, January 26 or May 15. (p.5)

TRAIN THE TRAINER

Volunteers interested in helping train other volunteers are asked to call Miriam Morrison, 256-4490 x1160, to express your interest in being a trainer and to register for the June 7 class. (p. 5)

New OSHA/HIPAA Class

Two OSHA sections will be offered on April 3 due to the number of volunteers needing to update at this time.

U208 - 9:30-11:00 a.m.

U508 - 6-7:30 p.m.

The Growing Volunteers catalog (January-June 2008 p. 5) offers two continuing education opportunities for volunteers in February. The first opportunity is the winter Volunteer Forum, offered twice, February 14 or 19, with a meal of special “red” Valentine’s Day food, and the second opportunity is the new Stepping Stones Seminar on February 28.

VOLUNTEER FORUM

Valentine’s Day “red” food, fun and networking, exciting changes at Hospice of Dayton, help with your positions, and a special presentation await volunteers.



Staff will update volunteers on changes in Volunteer Services and Hospice of Dayton. Karen Schindler, HOD Marketing Representative, will present *Ethics for Volunteers*.



Stepping stones are often a part of a garden. They give us sure footing as we walk from one point to another. Volunteers are on a path of stepping stones in their journey in serving patients and families.

Each experience or class helps volunteers with more support or sure footing. Volunteers sometimes need additional help in growing as a volunteer. Volunteer Services is pleased to provide Stepping Stones seminars twice a year in the Spring and Fall.

On Thursday, February 28, Patricia Roby, the Director of

Volunteer Forum

Thursday, February 14, 12-2:30 p.m. with **Lunch**

OR

Tuesday, February 19, 5:30-8 p.m. with **Supper**

Valentine’s Day “Red” Food • Fun • New Information
Karen Schindler Presentation on Ethics for Volunteers
Networking with Volunteers

AND

Stepping Stones Seminar

Thursday, February 28, 6-8 p.m. with **Supper**

Presentation - Caregiving 101, Patricia Roby,
Alzheimer’s Association

Registration required for both events - Call 258-5536

Education for the Alzheimer’s Association, will present *Caregiving 101*, a seminar, describing the physiology of Alzheimer’s disease and dementia, the manner in which the dementia presents, and strategies for working with those with dementia or Alzheimer’s.

Volunteers will hear about techniques in talking with patients at all the stages of dementia and will grow in conversational skills.

This program is appropriate for both the newcomer and as well as the person currently working with those with dementia in the Care Center, the nursing home, or home.

Volunteer Services Sets Date for Banquet

The 2008 Volunteer Recognition Banquet will be April 15 at the Hope Hotel at WPAFB.

The theme will be *Angels of Love*. Special invitations will be sent in March to all volunteers who have served **25 hours** or more.

Invitations are based on the forms submitted in 2007.

Volunteers are reminded to submit hour forms by the 10th of each month for hours served the previous month.

The books for 2007 will close on January 28 for the annual report.



Spotlight on Volunteers

Each quarter volunteers and their special services will be highlighted.

Hospice of Dayton to Honor Veteran Volunteers

The Hospice Veterans Partnership of Ohio seeks to identify HOD volunteers, who served in one of the armed forces.



Veterans are asked to call **258-5536** and give their name, branch of service, and the years served by February 15.

Special recognition will be given at the 2008 Volunteer Recognition Banquet on April 15.

New Volunteer Opportunities

Transportation Assistants

Hospice of Dayton is increasing volunteer support for transportation requests from patients and families. Volunteers are needed to drive patients and family members to appointments. Drivers must submit a copy of driver's license, proof of insurance, and permission for a Bureau of Motor Vehicle check.

Receptionist

A receptionist to greet and direct visitors is needed at the Shaw Reception Desk on **Tuesdays, 4:15-7:15 p.m., January-April.**

Notary Volunteers

Often social workers have indicated the need for a notary to help families with documents that need to be notarized. Through trainings, we've identified a couple volunteers who are willing to help, but we need others who can help provide this important service.

Please consider one of these volunteer opportunities and call Volunteer Services **256-4490 x1162** to serve.

IN MEMORIAM

Becky Touched Lives As Pet Visitor

Visiting patients in the IPU units with her wagging tail and gentle disposition, Becky touched many lives at HOD in five years that she served.

She passed away suddenly in November and leaves special masters Skip and Dick Uppstrom, her dog friend, Vicky, and other pet visitors and volunteers, who served with her.



Cheri Spencer Serves In Haiti as Volunteer

Cheri Spencer, one of the volunteers in Pet Visitation, recently made her fourth trip to Haiti as part of FOCAS, Foundation of Compassionate American Samaritans.



Cheri is a licensed Physical Therapist and was part of a medical team which visits sponsored schools.

She and her dog Bailey visit patients at the Care Center.

Volunteers Touch Lives With Special Gifts



- 1 - Molly and her Grade 4 class from Bishop Leibold donate stuffed animals for patients and kids care packs.
- 2 - Home schoolers made holiday cards and delivered them to patients.
- 3 - Santa Mark Fornes and Fornes' elves deliver gifts to patients and staff.
- 4 - Kettering Hospital nurses deliver gift baskets to all patients.
- 5 - Blankets of Love Group complete their 1,000th knitted shawl to HOD.
- 6 - Cindy Majusick and Judy Cole deliver hand-made holiday bears to patients.